

novobanco

INVESTOR PRESENTATION

MARCH 2024



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This document includes unaudited financial information.

Novo Banco, SA I Av. da Liberdade, n. 195 Lisboa, Portugal Share Capital: 6 567 843 862.91 Euros represented by 11 130 841 957 shares NIPC: 513 204 016 I LEI: 5493009W2E2YDCXY6S81



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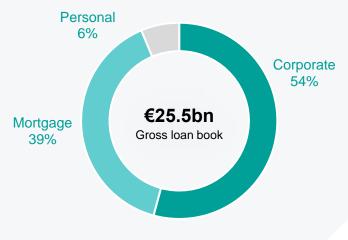


novobanco at a glance



novobanco has a leadership position in the Portugal banking sector

Diversified business model with a strong corporate and low-risk retail mortgage franchises



with a sk retail	Sector Secto	RoTE³ 20.4% ³ +32% net income growth YoY
Corporate 54%	Gross customer loans 10.5% market share ²	Clients 1.6mn 67% active digital clients (+5pp YoY)
	Customer deposits 9.7% market share ²	 Branches 8.7% market share (vs 9.8% overall business) 79% digital touchpoints⁴
	Image: Net Income ~500bps Net Income ~500bps	4,209 Employees €346k commercial banking income / FTE
	€4.4bn Equity 18.2% CET1 FL with ~€1.3bn excess capital ⁶	BBB- Issuer rating Fitch BBB- Issuer rating Fitch Moody's: Ba1 Positive Outlook +5 notch upgrade on senior unsecured debt in the last 7 months
P	9.1% market share ² in mortgage	15.9% POS ⁵ market share ² 20.1% Trade Finance market share ²



Source: Company information as of September 2023; (1) Based on latest reported figures for Portuguese business. CGD refers to separate activity; (2) Figures as of November 2023, from Banco de Portugal, APS, APFIPP; (3) Tangible equity based on period average, excludes CCA calls accounted as a receivable but not yet received, and excluded in capital ratios; (4) Includes mobile and online; (5) Point of Sale; (6) Excess capital over Tier 1 ratio 2024 requirement (starting on 1-Oct-24, capital requirements will include a buffer on exposures secured by residential real estate, expected to be ~30bps. Phased regime for the introduction of a 0.5% O-SII reserve as a percentage of RWAs will start on 1-Jul-24 with 50% of the reserve (0.25% of RWAs), and 100% of the reserve starting on 1st July 2025 (0.50% of RWAs)

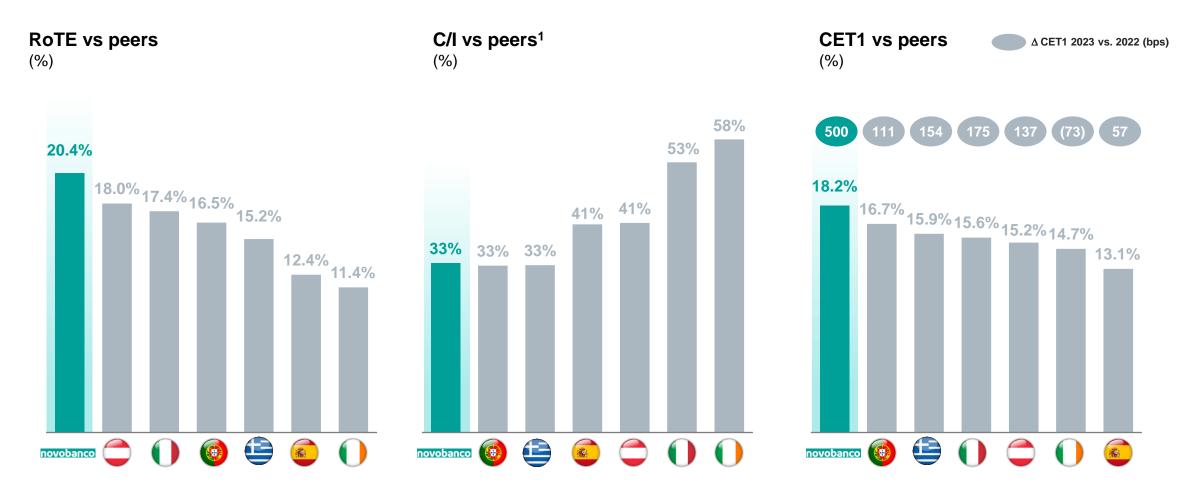
novobanco has established a strong track record in execution and delivery

	2021	2022	2023	Change 2023/21	
Growth in active digital clients	-	+6%	+15%	+28%	\checkmark
	1.42%	1.47%	2.75%	+133bps	Delivering organic sustainable returns
Cost-to-income ¹	48%	49%	33%	(15pp)	\checkmark
CoR (bps)	70	45	48	(22bps)	Efficient operations based on strict cost discipline
Rote ²	6.2%	19.0%	20.4%	>13.3pp	\checkmark
Net NPL ratio ³	1.6%	1.0%	0.7%	(1.2pp)	Simple and solid balance sheet, focused on growth
CET1 FL ratio	10.2%	13.1%	18.2%	+800bps	\checkmark
Moody's/Fitch rating⁴	Caa2 / -	B3 / -	Ba1 / BBB-	+7 notch / IG	Fitch: assigning IG Moody's: +5 notch (in 7mths)



Source: Company information; (1) Calculated as Operating Costs divided by Commercial Banking Income; (2) Tangible equity based on period average, excludes CCA calls accounted as a receivable but not yet received, and excluded in capital ratios; (3) Calculated as gross NPLs minus total provisions divided by gross loans. Includes cash and advances with Banks; (4) Senior unsecured rating

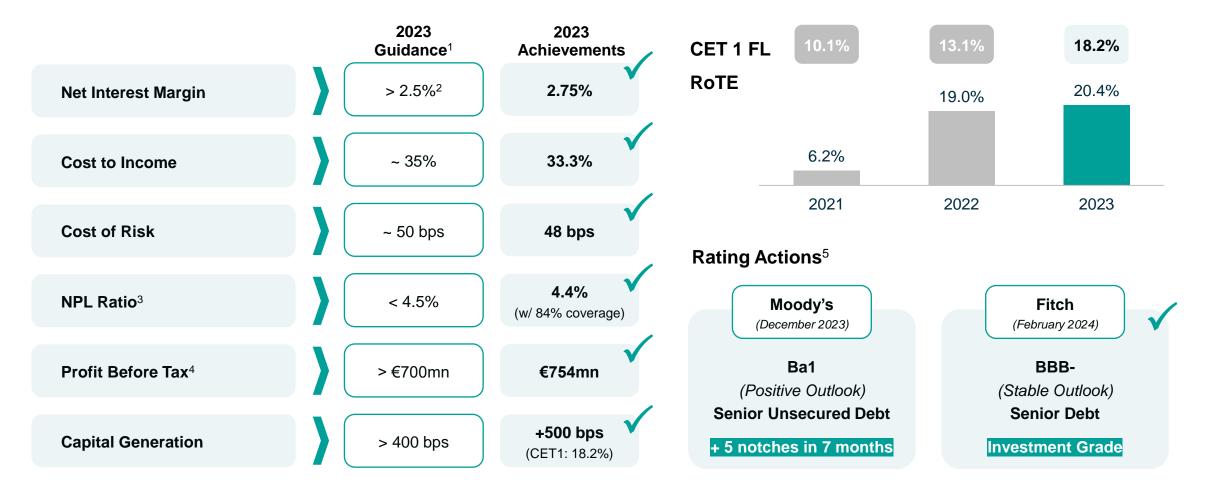
novobanco compares favourably to European peers on both profitability and capital generation





Figures as of FY2023, based on period average; Peers include CaixaBank, Bankinter, Sabadell and Unicaja for Spain; Santander Totta, Millenium BCP, Banco BPI and CGD for Portugal; BPER, BPM and Banca MPS for Italy; Bawag, Erste for Austria; AIB, Bank of Ireland, PTSB for Ireland; and Eurobank, Piraeus and National Bank of Greece for Greece; (1) Calculated as Operating Costs divided by the sum of Net Interest Income and Net Fees & Commissions.

Outperforming 2023 financial targets and achieving Investment Grade rating ahead of expectations





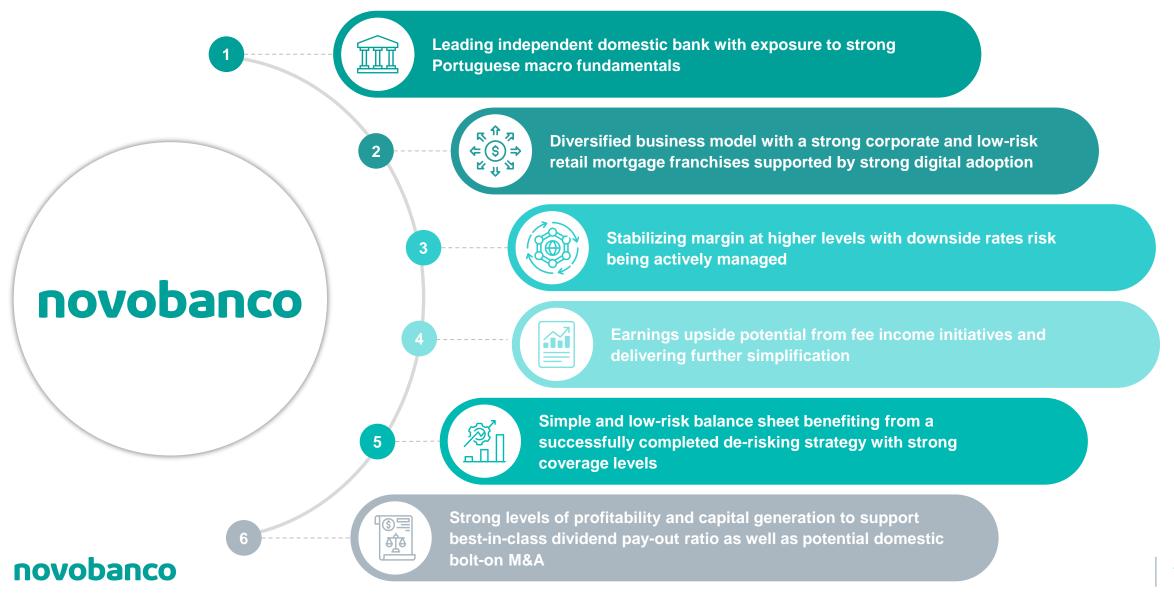
(1) Considers upward revision of 2023 guidance presented with 1H23 and 9M23 accounts; (2) Considers average Deposits Facility Rate of 3.3% vs previous 2.7%; (3) NPL actual calculated as non-performing loans by gross customer loans; (4) PBT deducted by Special Tax on Banks; (5) Full disclosure on the Annex



Business overview



novobanco is well-positioned to deliver superior and sustainable profitability



Portugal is one of the strongest economies in the EU today based on growth, financial discipline and a competitive labor market

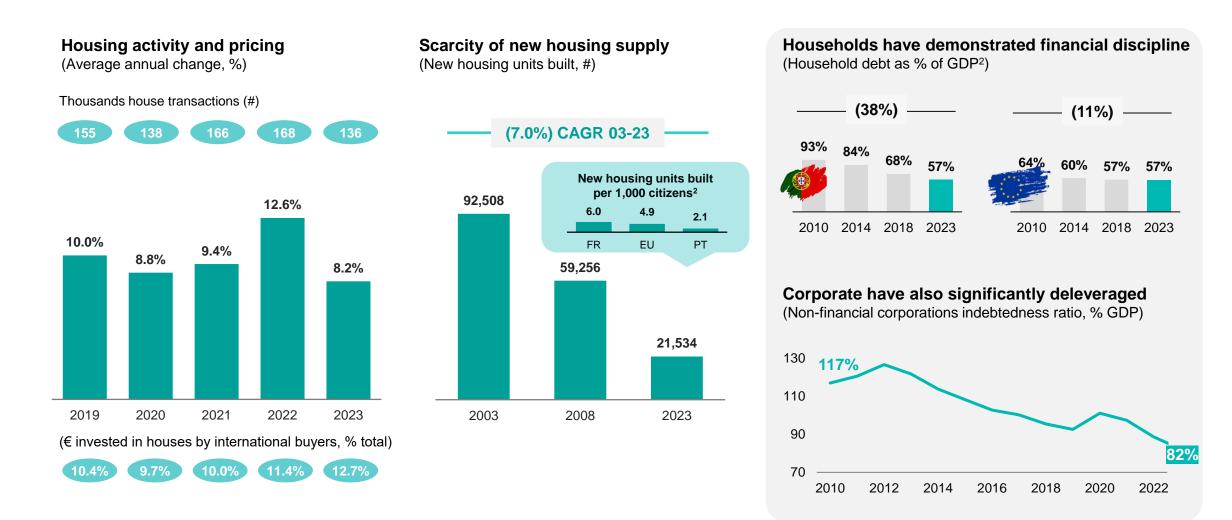
Portugal poised to grow... Inflation under control... Unemployment near historic lows... (PT GDP Growth) (PT Inflation, %) (PT Unemployment rate, %) Employment rate1, 72% 73% (%) 6.8% 8.7% 9.2% 8.1% 5.7% 6.6% 6.0% 6.5% 6.5% 6.5% 5.1% 3.8% 3.5% 4.7% 2.5% 2.8% 2.4% 2.3% 2.0% 2.3% 2.4% 2.0% 1.6% 0.9% 2000 2007 2017 2021 2022 2023 24E 25E 2000 2007 2017 2021 2022 23E 24E 25E 2000 2007 2017 2021 2022 23E 24E 25E ...above European peers ...and below European peers ...with competitive labour costs (GDP Growth, 2023E³) (Inflation, 2023E) (Unemployment rate & Labour costs per hour €) Electricity prices for households, Unemployment 0.36 0.22 rate, % as of 2023 5.5% 2.3% 2.0% €/kWh as of 2022 24.6 29.8 35.6 40.2 41.3 42.2 1.0% 0.9% 6.0% 5.9% 5.7% 5.4% 5.3% 5.2% 4.2% 3.4% 0.5% 0.5% 15.7 17.0 Inflation. Labour costs per % as of 2023 hour. € as of 2023 (0.3%) 🔎 () () 🧶 🔕 () 👙 🙆 0 0 0 0 💿 😑 🕕 🕕 🌑

Supported by €66.0bn² EU funds set to accelerate growth until 2027



1 LEADING INDEPENDENT DOMESTIC BANK WITH EXPOSURE TO STRONG PORTUGUESE MACRO FUNDAMENTALS

Portugal has a resilient housing sector driven by scarce supply



1 LEADING INDEPENDENT DOMESTIC BANK WITH EXPOSURE TO STRONG PORTUGUESE MACRO FUNDAMENTALS

novobanco is the leading independent bank in an attractive Portuguese banking system...

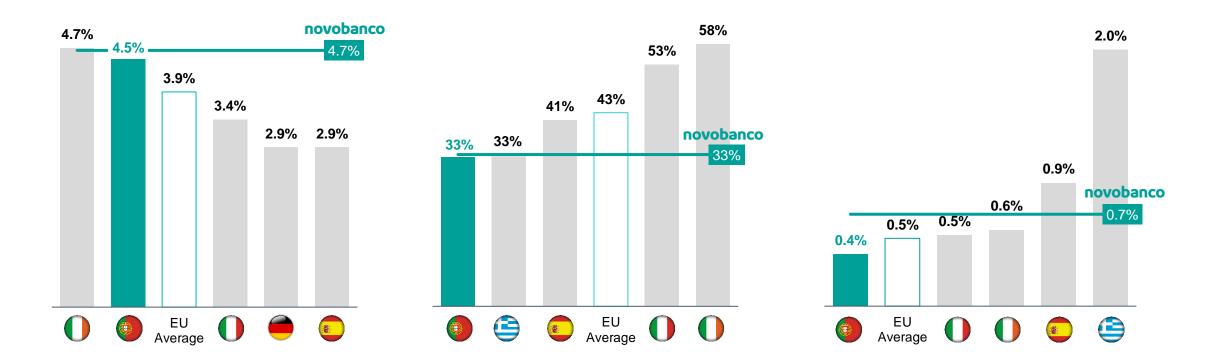
Normalised margins

(Net Interest income / average customer loans, %)

Compelling cost profile

(Cost to income¹, %)

Clean balance sheet (Net NPL ratios², %)



novobanco

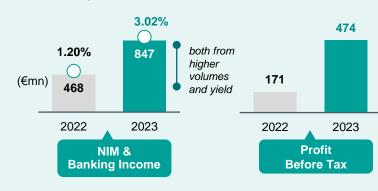
Source: Company information, Research analysis, ECB, Associação Portuguesa de Bancos; Note: Company information as of FY2023. Portugal excludes novobanco. EU average based on average of all peers. Peers include CaixaBank, Bankinter, Sabadell and Unicaja for Spain; Santander Totta, Millennium BCP, Banco BPI and CGD for Portugal; BPER, BPM and Banca MPS for Italy; Bawag, Erste for Austria; AIB, Bank of Ireland, PTSB for Ireland; Eurobank, Piraeus and National Bank of Greece for Greece; and Deutsche Bank, Commerzbank and OLB for Germany. (1) Calculated as Operating Costs divided by the sum of Net Interest Income and Net Fees & Commissions; (2) Calculated as gross NPLs (Gross carrying amounts, other than trading exposures) minus accumulated loans loss provisions (Total accumulated impairment [% of total gross non-performing debt instruments] as reported by EBA) over gross exposure implied by reported NPL ratio. Country-level figures as of September 2023 given latest available.

...with a highly diversified business model serving both retail and corporate customers

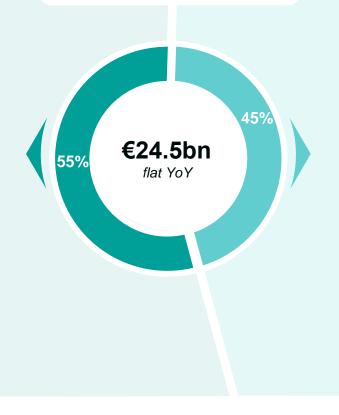


Making our customers' lives easier

- Implementation of New Distribution Model: reshaping geographic presence and deeply changing the service experience, balancing between the convenience of the digital channels and the importance of face-to-face service to clients
- Continuous progress on moving to automatic decisions (c.60%) and increasing share of sales through digital channel
- Client acquisition: +45% YoY vs 2022



Segments: Customer Loans (net)



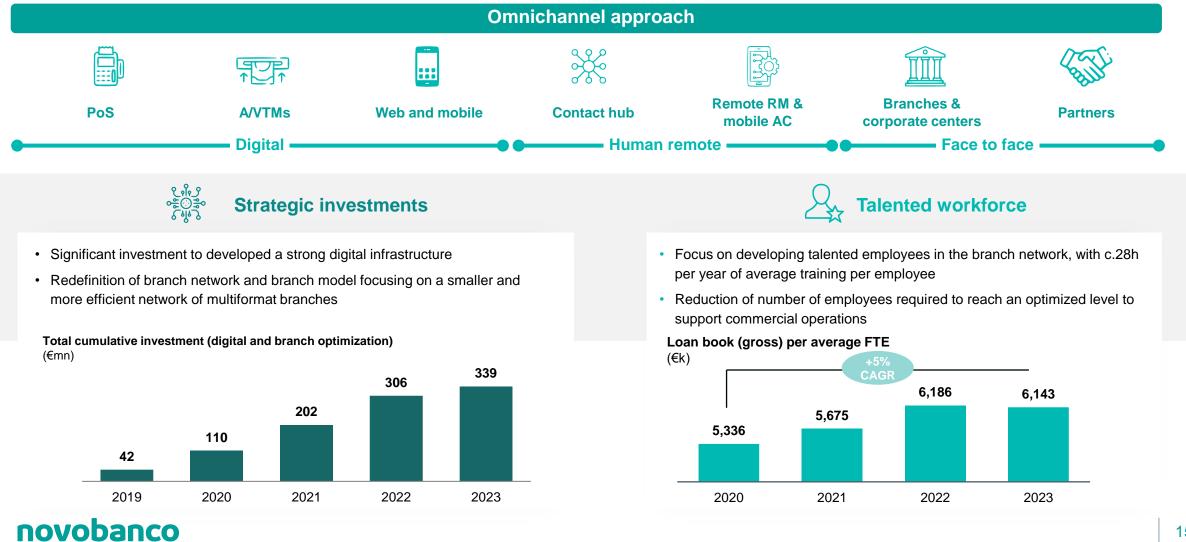


Strengthening our commitment to companies

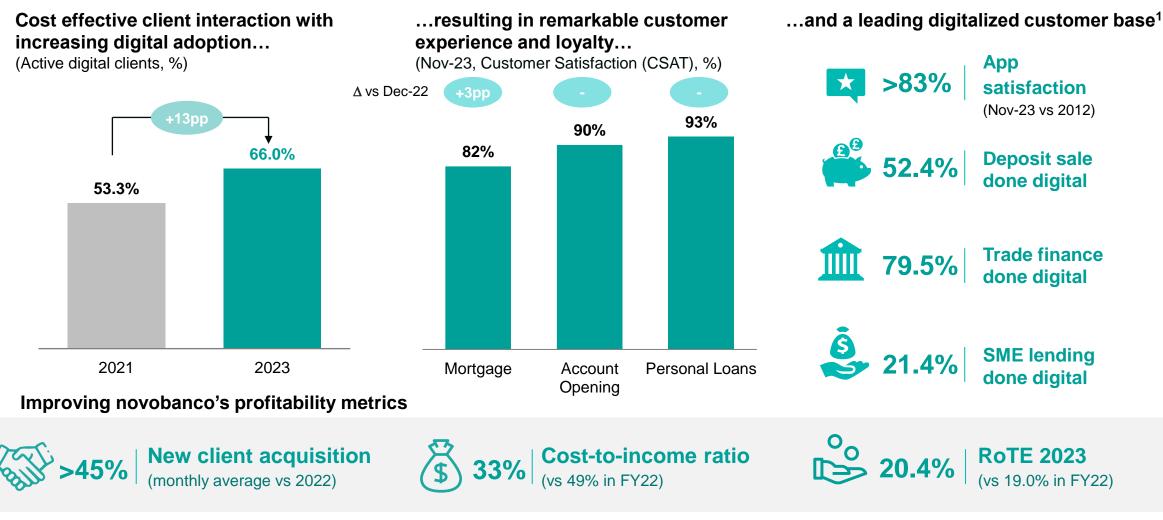
- · Sectoral expertise to fulfill clients' needs
- Solutions for working capital needs with significant growth in short-term loans (ie: Factoring & Confirming: +8% YoY of invoicing undertaken; Best Trade Finance provider for 6th consecutive time)
- Solutions for investment projects (>€1.6mn of new MLT credit of which 90% to SMEs)



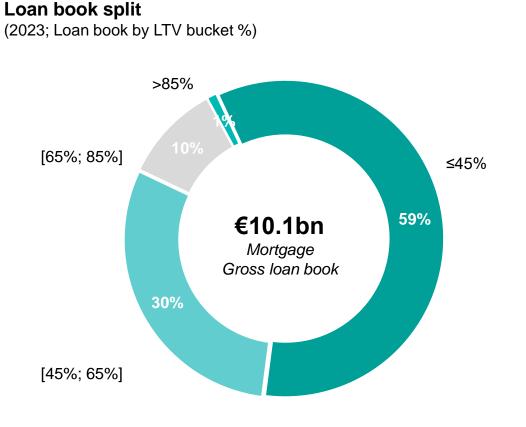
Compelling proposition enabled through an omnichannel approach supported by strategic investments...



...supporting customer growth, efficient client interactions and distinguished profitability

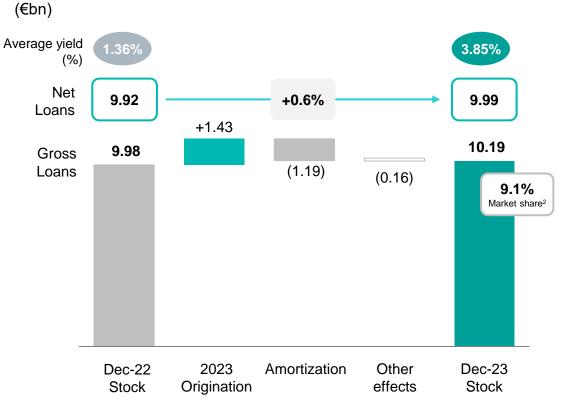


Highly conservative mortgage book with strong origination capabilities



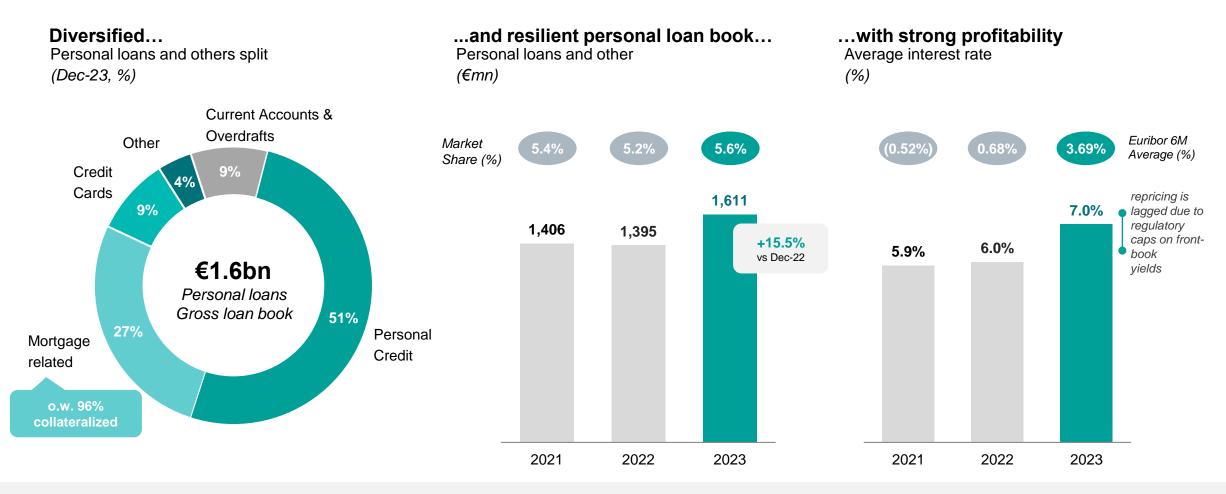
Low risk mortgage portfolio with average LTV (stock) < 50% Strict origination risk selection with LTV <60% & <45% DSTI¹

Strong mortgage originating capabilities



Despite overall market slow-down driven by rate increases, novobanco has demonstrated strong client appetite and ability to continue capturing market share

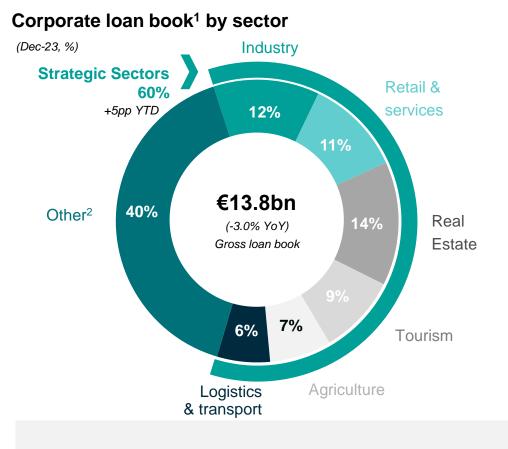
Well positioned in attractive personal loans segment



Continuous progress on moving to of automatic decisions (c.60%) and increasing share of sales through digital channel (from current 7% to 10% of credit production)

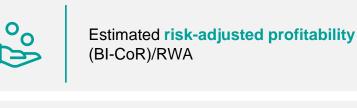


Partner of reference for Portuguese companies



Reaching 14.3% market share with sectorial approach strategy to accelerate growth

Corporate sectors selection rationale



Expected growth forecast, based on macro-economic scenario



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Credit size and weight of each sector in the Portuguese economy

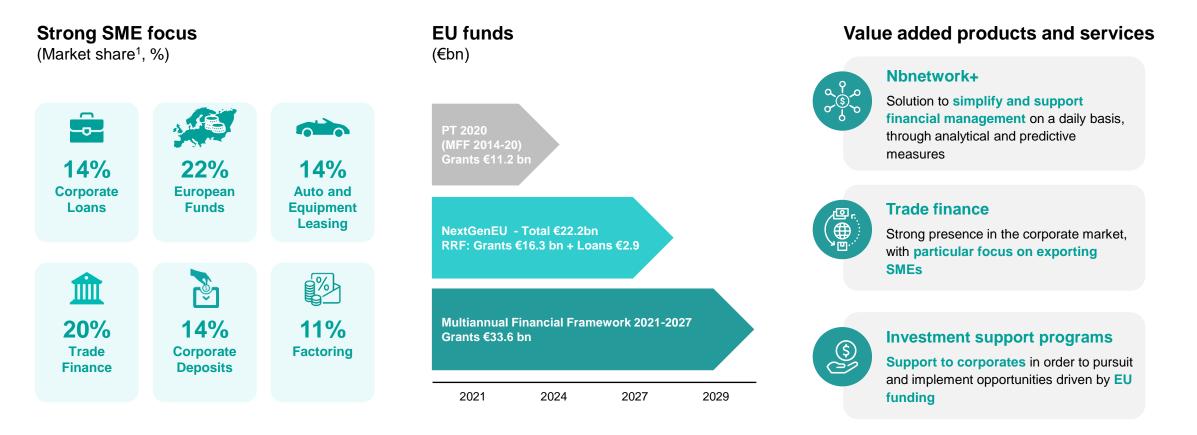


novobanco's room to grow in share of wallet, client penetration and credit penetration, as well as impact of capital consumption



Source: Company information; (1) Considers small business (classified under retail segment), SME and large corporates; (2) Other/ Non strategics sectors includes Construction 8%, Investment funds and holdings 6%, Professional services 7%, Public administration & institutions 2%, Auto & electronics 2%, Energy 2%, Health 2%, ICT, media & publishing 2%; Insurance 5%, Water 1% and Others 3%; (3) Percentage of stage 1 and stage 2 balance by the end of the previous year that is marked as stage 3 in the current period; (4) Annualized

Tailored sectorial corporate lending strategy with differentiated risk appetite



- Holistic solution offering (payments, payroll, etc.)
- Working capital needs solutions
- Digital and face-to-face touchpoints

- Dedicated relationship managers
- Best-in-class trade finance & FX solutions
- Integrated support across businesses lines
- Sector-specific tailored solutions
- Dedicated relationship managers
- Continued risk analysis



Financial performance



Consistent execution of strategy has resulted in sustainable profitability



Delivering sustainable business growth and increased income backed by a positive NIM trend

Income statement and key metrics

	€mn	2021	2022	2023	▲ YoY (%)
1	Net Interest Income	573.4	625.5	1,142.6	+517.1
2	+ Fees & Commissions	282.5	293.3	296.1	+2.8
	= Commercial Banking Income	855.9	918.8	1,438.7	+519.9
3	+ Capital Markets Results	75.9	24.0	14.7	(9.2)
	+ Other Operating Results	40.4	183.6	-11.2	(194.7)
	= Banking Income	972.2	1,126.3	1,442.3	+315.9
ļ.	- Operating Costs	408.4	448.4	479.2	+30.8
	= Net Operating Income	563.8	678.0	963.1	+285.1
5	- Net Impairments & Provisions	352.7	111.2	173.8	+62.6
	of which Credit & Securities	149.4	102.2	142.0	+39.8
	= Profit Before Tax	211.1	566.8	789.3	+222.5
	- Corporate Income Tax	-15.2	-53.3	5.8	+59.1
	- Special Tax on Banks	34.1	34.1	35.3	+1.1
	= Profit after Taxes	192.2	585.9	748.2	+162.3
5	- Non-Controlling Interests	7.7	25.1	5.1	(20.0)
	= Net Profit for the period	184.5	560.8	743.1	+182.2
	NIM	1.42%	1.47%	2.75%	+1.27pp
	Cost-to-income ¹	47.7%	48.8%	33.3%	-15.5pp
	CoR (bps)	70	45	48	+3bps
	RoTE	6.20%	19.0%	20.4%	+1.4pp
	Return on assets	0.5%	1.2%	1.7%	+0.5pp
	NPL ratio	7.0%	5.4%	4.4%	-0.9pj
	CET1 FL ratio	10.1%	13.1%	18.2%	+5.0pp

NII performance (+83% YoY) **reflecting improvement of assets yield** in excess of the increase in the cost of funding;

Fee income +0.9% YoY with increased contribution of Accounts and Payments (+9.6% YoY) from **higher volume of transactions** despite legislative headwinds;

Capital Markets Results includes a net loss of €12mn from losses on the sale of part of the securities portfolio, offset by one-off gains on forex and hedging. Other Operating Results includes the cost of irrevocable commitment payment of Deposit Guarantee Fund (€56.1mn; no impact in capital), the annual contribution to the Single Resolution Fund (€15.0mn) and the Portuguese Resolution Fund (€7.1mn), partially offset by gain from credit recovery (€30.3mn) and Real Estate disposals (€35.6mn). 2022 included a gain (€148.6mn) from the sale of real estate assets;

Commercial Cost to Income ratio at 33.3%, equivalent to 30% excluding extraordinary items. Operating costs totalled €479.2mn (+6.9% YoY), reflecting on one hand the continued strategic investment in digital transformation, optimization and simplification of the organization and on the other hand the effects of inflation;

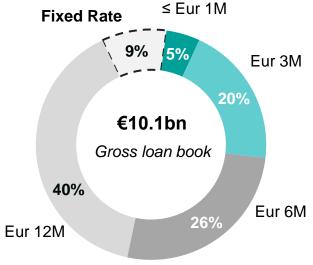


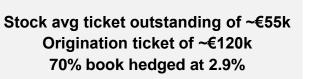
The **cost of risk**¹ **was 48bps** considering loans and corporate bonds impairments, including management overlays, below target of ~50bps;

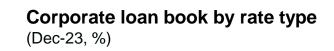
Net income of €743.1mn (+32.5% YoY), equivalent to RoTE of 20.4%, reflecting consistent execution of novobanco's strategy, with the ability to grow revenue and generate capital.

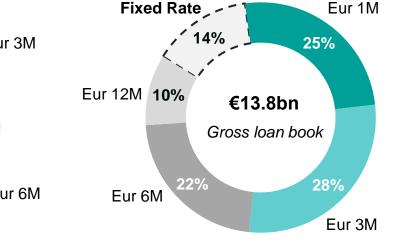
NIM stabilizing at higher levels while downside rates risk being actively managed through hedging

Mortgage loan book by rate type (Dec-23, %)

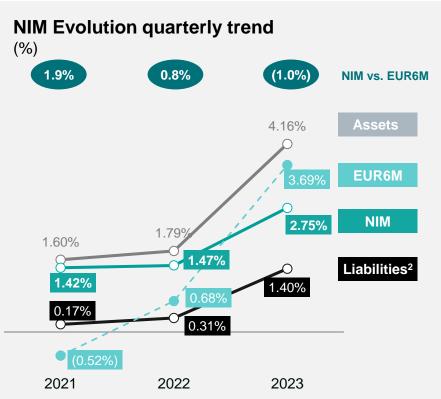






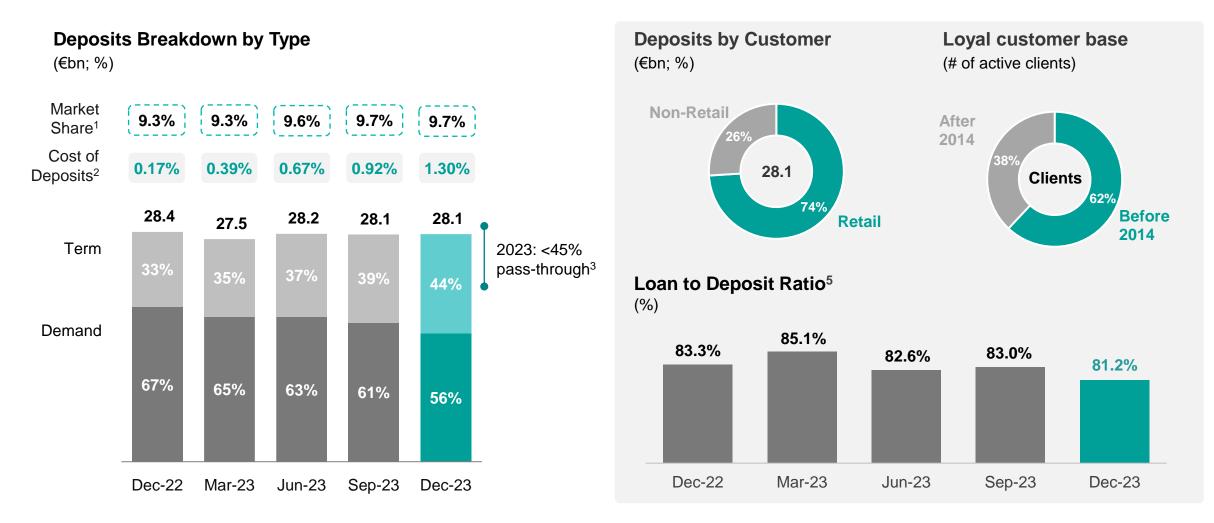


~90% of book is floating (incl. hedges) Majority with Euribor 0% floor



Benefiting from repricing at current rate environment, with NIM stabilizing at higher levels while downside rates risk being actively managed (< -6% NII impact for -100bps decrease)¹

Supported by funding costs from loyal customer base and high liquidity

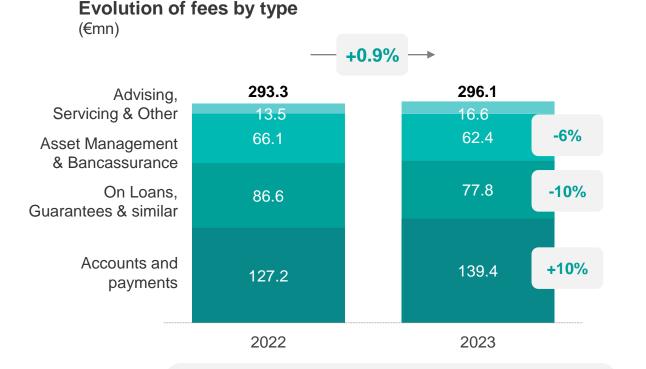




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4 EARNINGS UPSIDE POTENTIAL FROM FEE INCOME INITIATIVES AND DELIVERING FURTHER SIMPLIFICATION

Focus on fees through significant initiatives which gives optionality



Fees' overall strong underlying trend partially offset by impact from legislative changes, mainly from higher volume of transactions, increased clients base, new pricing implemented for customer accounts and POS usage. Strategic initiatives



—

WEALTH MANAGEMENT INITIATIVE

- · Omni-channel tools
- Product offering with clear client segmentation
- · Revamped trading offering

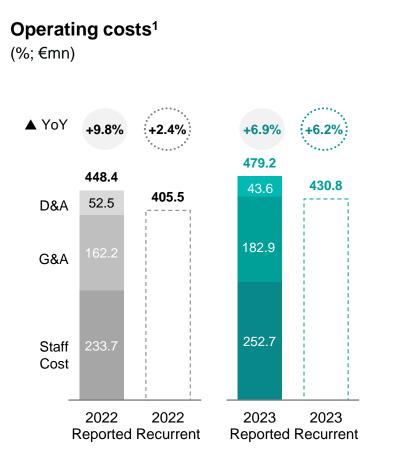
FEES OPTIMIZATION PROJECT

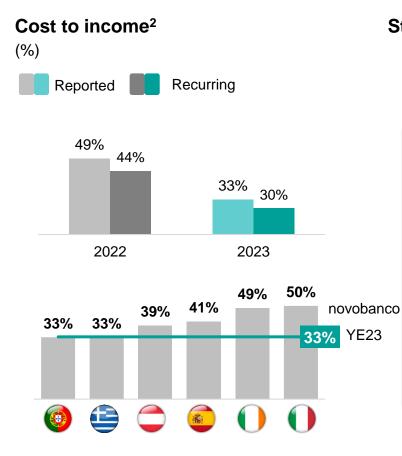
- Commercial and technical leakage
- Retail and business accounts
- · Acquiring and credit cards

PAYMENTS

- · Launch of single acquirer offer
- Improved value proposition
- Optimization of portfolio management in credit cards
- Digital capabilities

Cost efficiency and investments towards streamlined operations





Strategic initiatives



 Strategic business model simplification initiatives and phase-out of one-off costs

- ✓ Strategic sourcing
- ✓ Tech modernization
- ✓ End-to-end process reengineering
- Enhancement of channel effectiveness enabled by tech and data & Al
- ✓ Organisational redesign & optimization

 Process improvements driving headcount releases

... are key pillars to increase profitability, offset cost inflation and invest in people and culture while reaching a best-in-class cost to income ratio



(1) One-offs include: €43mn in 2022 of which €18mn intangibles write-offs; €13mn headquarters move & strategic advisory; €5mn DG Comp, CCA & regulatory; €4mn Spain branch closure; €3mn other;
 (2) Peers data as of YE22, defined as operating costs divided by commercial banking income; commercial banking income being equal to net interest margin plus fees and commissions; (3) Portuguese average excludes novobanco; (4) Includes BPI, Santander Portugal and BCP Portugal. Does not include CGD given no domestic commercial banking income disclosure as of 3Q23. Annualised data.

Simple balance sheet reflecting novobanco's sustainable business model...

Balance Sheet (€mn)

Assets	Dec-22	Dec-23 -	▲YTD		
A35615	Dec-22	Dec-23	€mn	%	
Loans and advances to Banks	6,643	5,915	(727)	-11.0%	
Customer loans (net)	24,551	24,534	(17)	-0.1%	
Real estate	614	460	(154)	-25.0%	
Securities	10,646	9,292	(1,353)	-12.7%	
Non-current assets held for sale	60	31	(29)	-48.6%	
Current and deferred tax assets	956	931	(25)	-2.6%	
Other assets	2,526	2,338	(189)	-7.5%	
Total Assets	45,995	43,501	(2,494)	-5.4%	

	Dec-22	Dec-23 -	▲YTD		
Liabilities & Equity	Dec-22	Dec-23	€mn	%	
Customer deposits	28,412	28,140	(272)	-1.0%	
Due to central banks and Banks	9,705	5,745	(3,960)	-40.8%	
Debt securities	1,584	1,108	(477)	-30.1%	
Non-current liabilities held for sale	15	13	(2)	-15.4%	
Other liabilities	2,766	4,073	1,307	47.3%	
Total Liabilities	42,483	39,078	(3,405)	-8.0%	
Equity	3,512	4,422	911	25.9%	
Total Liabilities and Equity	45,995	43,501	(2,494)	-5.4%	

Assets

- Loans and advances to Banks lower YTD, reflecting the effect of TLTRO III reimbursement in the period.
- Net customer loans at €24.5bn (stable YTD) with €3.5bn origination offset by increased amortizations. Performing loan book of €24.4bn (+0.5% YTD).

Liabilities

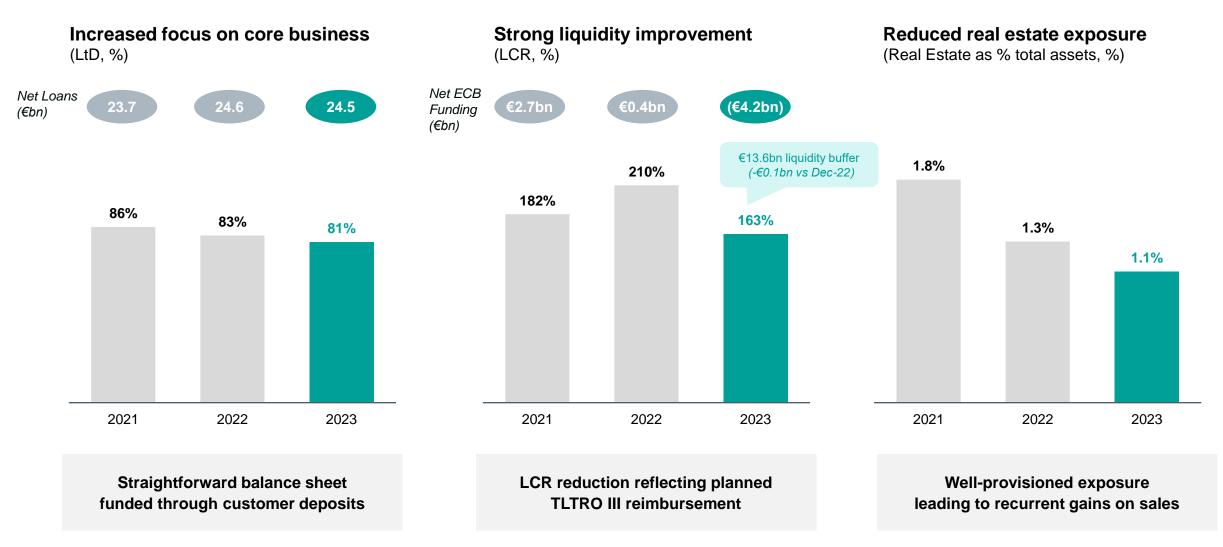
Total customer funds of €34.9bn (flat YTD), reflecting the recovery in Deposits after 1Q23 (+2.2% Dec/23 vs Mar/23). Despite the lower YTD deposits volume (-1.0%), deposit market share increased to 9.7% in Nov/23 (+0.4pp YTD).

Capital & Liquidity

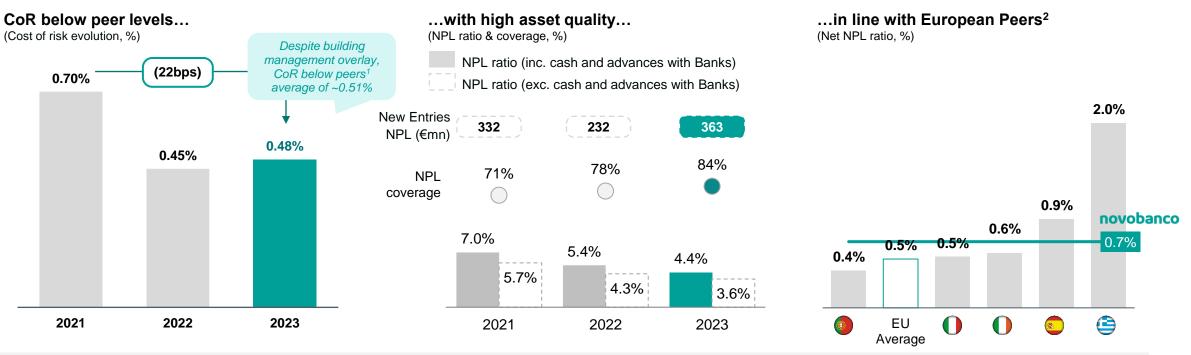
- Total Capital FL ratio increasing by c.560bps¹ to 21.0% (CET1: 18.2%; +c.500bps). The organic capital generation reflects the capital accretive business model with solid top-line performance and disciplined capital allocation.
- Strong liquidity position: LtD at 81.2%, LCR of 163% and NSFR of 118%, as well as liquidity buffer of €13.6bn.

5 SIMPLE AND LOW-RISK BALANCE SHEET BENEFITING FROM A SUCCESSFULLY COMPLETED DE-RISKING STRATEGY WITH STRONG COVERAGE LEVELS

...with a low risk profile



Normalised cost of risk after completing balance sheet restructuring as of Dec-20 on the back of conservative provisioning and de-risking approach



Conservative provisioning approach reflected in above par RE asset disposals historically...

(Real Estate disposal price since 2020, % NBV)

...as well as in more recent NPL disposals despite current rate environment

(Recent granular portfolio sales price, % NBV)

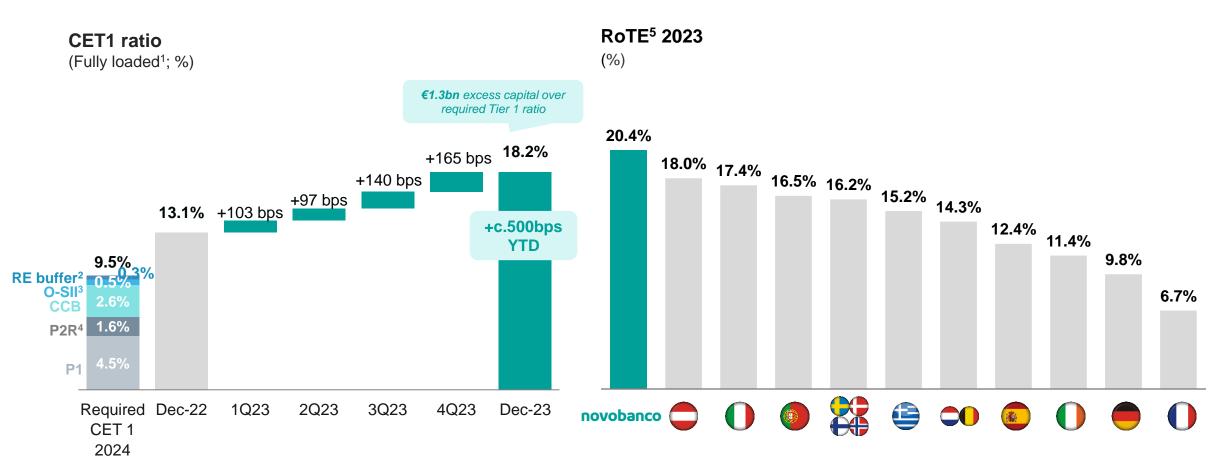


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(1) Selected group of European banks with ratings of B, Ba and Baa displayed on average, for the purpose of comparing novobanco's financial profile with higher-ranked banks; (2) Calculated as gross NPLs (Gross carrying amounts, other than trading exposures) minus accumulated loans loss provisions (Total accumulated impairment [% of total gross non-performing debt instruments] as reported by EBA) over gross exposure implied by reported NPL ratio. Country-level figures as of September 2023 given latest available; (4) Weighted by size of portfolio disposals; (5) Harvey portfolio was signed in 2022 at a premium to book value. Transaction not closed given Resolution Fund decision

6 STRONG LEVELS OF PROFITABILITY AND CAPITAL GENERATION TO SUPPORT BEST-IN-CLASS DIVIDEND PAY-OUT RATIO AS WELL AS POTENTIAL DOMESTIC BOLT-ON M&A

Best-in-class profitability and capital generation



Solid top-line performance and disciplined capital allocation leading to superior capital generation, which provides room for best-in-class dividend pay-out ratio, in the context of CCA resolution



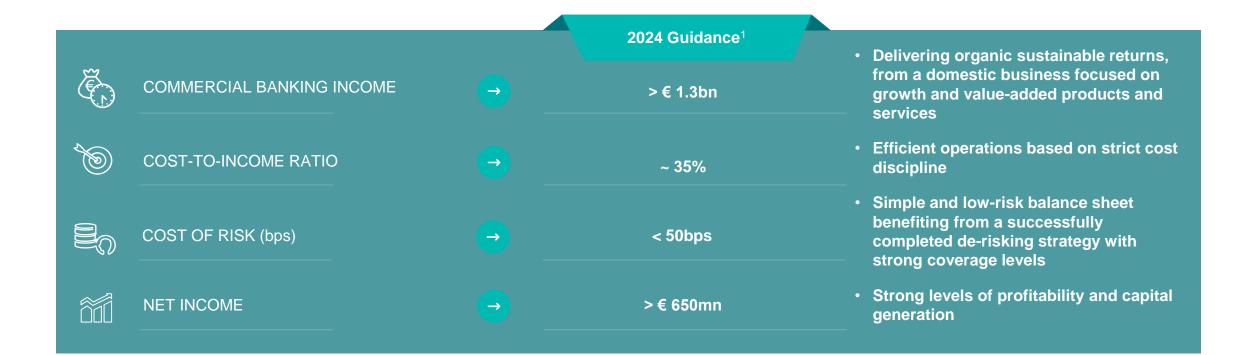
(1) The inclusion of positive results depends on an authorization from the ECB; (2) Starting on 1-Oct-24, capital requirements will include a buffer on exposures secured by residential real estate, expected to be ~30bps; (3) Phased regime for the introduction of a 0.5% O-SII reserve as a percentage of RWAs will start on 1-Jul-24 with 50% of the reserve (0.25% of RWAs), and 100% of the reserve starting on 1st July 2025 (0.50% of RWAs); (4) Total Capital P2R in 2024 is 2.85%, which represents a decrease of 15bps; (5) novobanco's tangible equity based on period average; Country data calculated as average of peers. Peers include include CaixaBank, Bankinter, Sabadell and Unicaja for Spain; Santander Totta, Millenium BCP, Banco BPI and CGD for Portugal; BPER, BPM and Banca MPS for Italy; Bawag, Erste for Austria; AIB, Bank of Ireland, PTSB for Ireland; and Eurobank, Piraeus and National Bank of Greece; BNP Paribas, Societe Generale, Credit Agricole and BCPE for France; Deutsche Bank, Commerzbank and OLB for Germany; Nordea, DNB, SEB, Danske Bank, Handelsbanken for Nordics; and ING, ABN AMRO and KBC for Benelux.



Final remarks



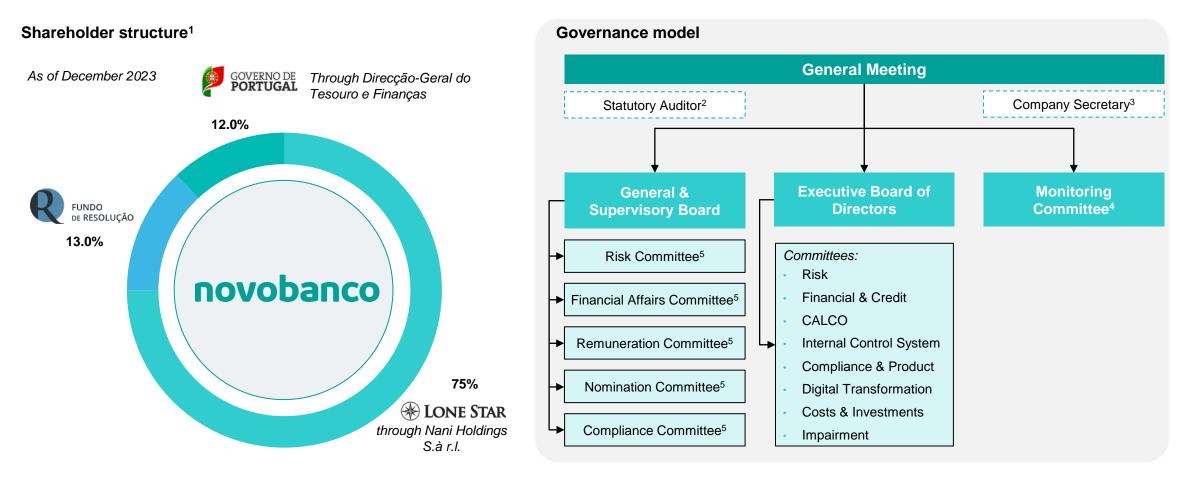
2024 Outlook: competing as a strong and independent domestic Bank



Appendix



novobanco shareholder structure and governance model



(1) as a result of the agreements celebrated between the Resolution Fund and the Shareholder Lone Star in the context of the sale of 75% of the shares of Novobanco, only the Resolution Fund will see its participation diluted with the conversion of the conversion rights; (2) Elected by the General Meeting upon a proposal of the General and Supervisory Board; (3) The General and Supervisory Board is consulted prior to any proposal of the Executive Board of Directors related to the appointment of the Company Secretary and Alternate Secretary. (4) The Monitoring Committee is composed of three members. The Monitoring Committee is an advisory body for the purposes of the Contingent Capital Agreement entered into between the Company and the Resolution Fund; (5) The Special Committees are composed of members of the General and Supervisory Board. The General and Supervisory Board sets up, appoints the members and approves the internal rules of the Special Committees

novobanco Board and management team

Executive Board of Directors

(2=	MARK BOURKE	Chief Executive Officer	•	Appointed as CEO of novobanco in 2022, after holding the position of CFO for 3 years		
The second			•	20+ years of experience as senior executive in financial institutions, namely as CEO in IFG Group and as CFO in AIB		Chairma Byron Hayl
			•	Appointed as CFO of novobanco in 2023; previously member of novobanco's GSB since 2017		
	BENJAMIN DICKGIESSER	Chief Financial Officer	•	15+ years of experience in financial markets, worked in FIG IBD at Citigroup and at Lone Star (MD for Hudson Advisors Portugal) with non-executive board roles at novobanco and IKB Deutsche Industriebank		Vice-chairr Karl-Gerhard
				Appointed as CRO in 2022		
	CARLOS BRANDÃO	Chief Risk Officer	•	Solid experience in risk management, both within and outside novobanco, as he was Risk Director in Santander Totta and Barclays		
	LUÍS RIBEIRO	Chief Commercial Officer		Appointed as CCOR in 2018		
			•	25+ years of experience in the commercial area with novobanco, having previously assumed leadership for SMEs		
				Appointed as CCOC in 2020		
	ANDRÉS BALTAR	Chief Commercial Officer (Corporate)	•	20+ years of experience in Corporate Banking at Barclays (was Head of Corporate Banking in Europe) and novobanco		
				Appointed as CLCO in 2017		
	LUÍSA SOARES DA SILVA		•	Prior to joining novobanco, Luisa accumulated 25+ years of experience in Law ¹		
	RUI FONTES	Chief Credit Officer		Appointed as CCO in 2022		
			•	Deep institutional knowledge of novobanco ² and 20+ years of experience in risk management	Ľ	

Appointed as Chairman of novobanco in 2017 25+ years of experience in financial services, an namely Global CFO at ABN AMRO / Royal Bank ynes 👔 of Scotland and former CFO and then CEO of BAWAG (2009-2017) Appointed as Vice-Chairman of novobanco in 2017 irman 35+ years of experience in financial services, rd Eick 👩 namely former Deutsche Telekom CFO, Chairman of the Audit Committee at Deutsche Bank AG and current Chairman of IKB AG **GSB** Members Kambiz Nourbakhsh Mark Coker John Herbert 🚹 Robert A. Sherman Carla Antunes da Silva 👔 William Henry Newton Monika Wildner 🚺 Evgeniy Kazarez

General and supervisory board

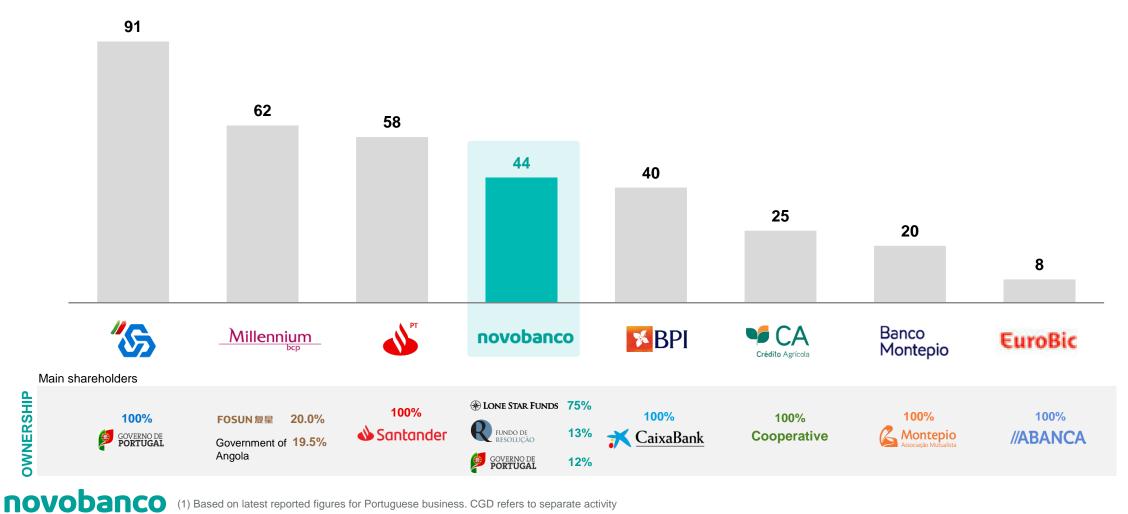


(1) Luísa was lawyer and partner in one of the main Portuguese law firms (Morais Leitão, Galvão Teles, Soares da Silva & Associados), focusing on providing legal assistance to credit institutions and insurance companies;
 (2) Prior to his appointment as CCO, Rui Fontes operated in an executive function as CRO at novobanco from 2017-2022;
 GSB Independent Members

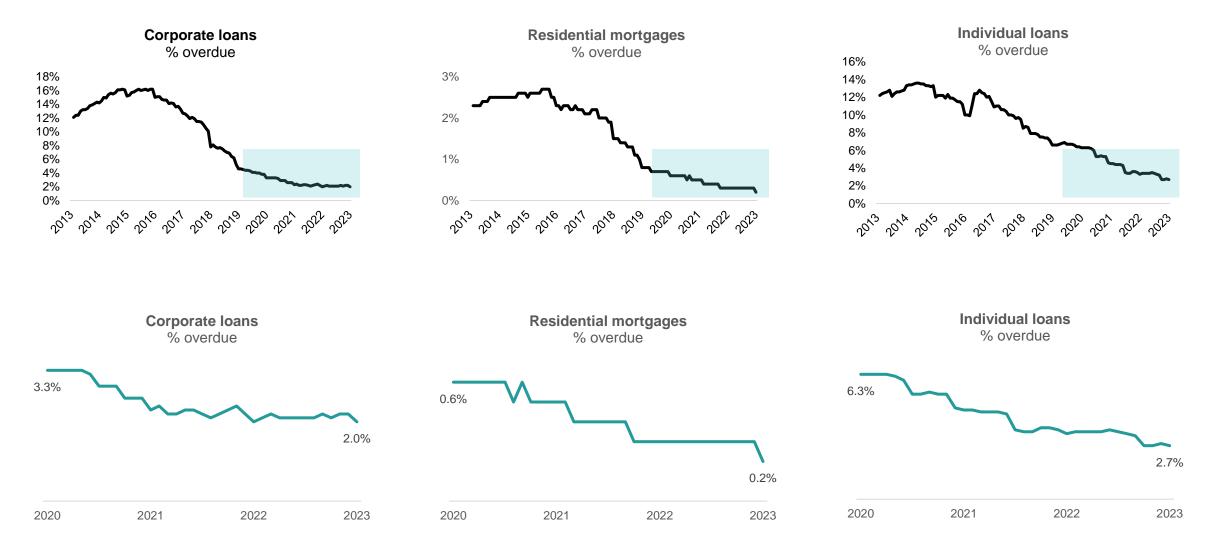
Overview of main players in Portugal market

novobanco is the 4th largest bank in Portugal

(Ranking by total assets in Portugal¹, €bn, latest)



Portuguese market with resilient asset quality indicators...



...and an attractive banking sector in the European context

Concentration										
Portugal's banking sector concentration is slightly above average										
Countries	2017	2018	2019	2020	2021	2022				
	97.0%	96.8%	97.4%	97.0%	96.2%	95.7%				
	83.8%	84.7%	84.7%	84.3%	84.1%	82.5%				
	73.5%	81.6%	80.4%	80.1%	80.0%	82.0%				
٢	73.1%	73.4%	74.0%	75.3%	75.7%	72.2%				
÷	68.8%	73.0%	73.3%	73.6%	73.9%	71.5%				
0	63.7%	68.5%	67.4%	66.4%	69.3%	69.6%				
۵	45.5%	47.7%	49.7%	55.7%	60.0%	65.6%				
	45.4%	46.1%	48.7%	49.3%	51.6%	50.5%				
()	43.4%	45.6%	47.9%	49.2%	49.3%	46.6%				
•	36.1%	36.0%	36.0%	38.5%	38.7%	40.1%				
	29.7%	29.1%	31.2%	34.0%	31.8%	35.0%				

Cost-to-income

62.8%

Average

(60.0%)

62.1%

63.9%

64.6%

64.7%

ountries	2017	2018	2019	2020	2021	2022	1H23
•	45.5%	52.5%	49.9%	42.2%	48.6%	36.9%	33.6%
	49.2%	52.6%	52.7%	52.7%	51.3%	47.0%	36.4%
•	51.4%	53.4%	57.8%	56.6%	54.6%	49.4%	44.9%
٢	52.0%	58.4%	59.6%	59.2%	59.1%	50.3%	47.2%
+	56.6%	59.2%	60.3%	60.7%	60.9%	52.0%	50.9%
0	59.7%	61.4%	61.0%	60.8%	61.0%	58.5%	51.7%
4	63.0%	64.1%	65.5%	61.3%	64.3%	59.4%	52.0%
	63.9%	64.2%	65.8%	66.0%	66.0%	61.2%	52.1%
()	64.2%	65.8%	67.8%	69.5%	67.2%	62.9%	57.3%
•	65.5%	65.9%	68.9%	71.4%	68.0%	66.6%	63.3%
\mathbf{O}	71.1%	73.4%	71.3%	73.1%	72.7%	68.6%	63.7%
	78.1%	81.6%	84.0%	76.5%	72.9%	68.6%	71.4%
Average (60.0%	62.7%	63.7%	62.5%	62.2%	(56.8%)	52.0%

	NIM									
Portug	uese N	IM consist	ently per	forms in u	upper Eu	ropean q	uartile			
Countries	2017	2018	2019	2020	2021	2022	1H23			
	3.4%	3.0%	2.8%	2.5%	2.1%	2.3%	3.1%			
	2.4%	2.4%	2.4%	2.1%	1.9%	2.1%	3.0%			
	2.1%	2.1%	2.1%	1.9%	1.7%	2.1%	2.5%			
	2.0%	2.0%	1.8%	1.6%	1.4%	1.9%	2.4%			
+	1.7%	1.7%	1.7%	1.4%	1.3%	1.5%	2.0%			
	1.6%	1.5%	1.5%	1.3%	1.2%	1.4%	1.9%			
÷	1.5%	1.5%	1.4%	1.3%	1.2%	1.4%	1.6%			
	1.4%	1.5%	1.4%	1.2%	1.2%	1.3%	1.5%			
0	1.3%	1.2%	1.1%	1.2%	1.1%	1.3%	1.5%			
	1.0%	1.1%	1.1%	1.0%	1.0%	1.1%	1.5%			
	1.0%	1.0%	1.1%	1.0%	1.0%	1.0%	1.1%			
	1.0%	1.0%	1.0%	0.9%	0.9%	1.0%	0.9%			
Average (1.7%	1.7%	1.6%	1.5%	1.3%	1.5%	1.9%			
			CoR ³	(bps)						

Portugu	ese banks' CoF	R is aligned with	the European	median
Countries	2019	2020	2021	2022
	(13)	32	(9)	16
	16	43	8	17
-	18	49	15	19
	23	53	17	27
+	26	61	22	45
\mathbf{O}	28	69	41	45
E	40	75	42	45
	40	77	50	47
0	43	82	64	55
	50	90	74	56
	72	122	102	80
2	104	152	546	94
Average	37	75	81	45

Fees (as a % of total assets)

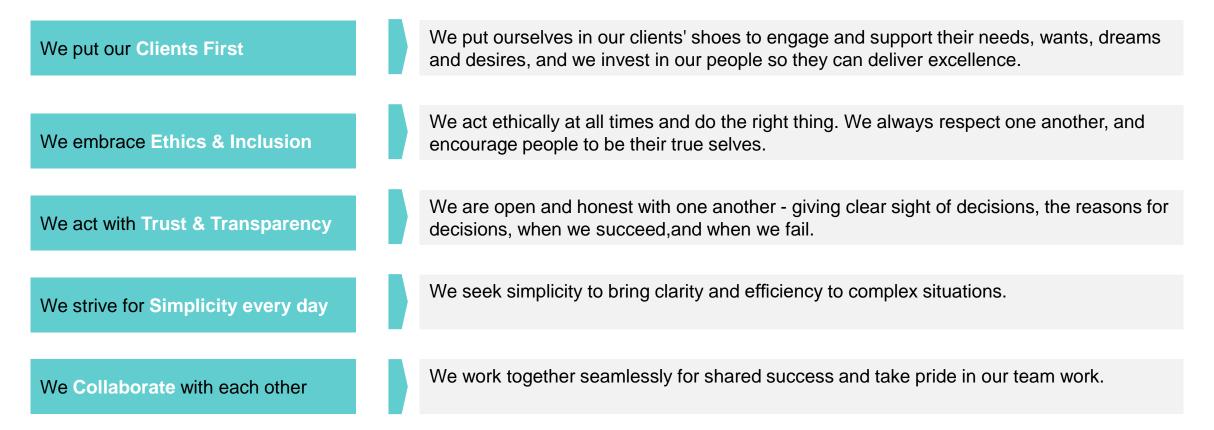
	Portugue	ese banks	perform we	ell in term	s of fees	
Countries	2017	2018	2019	2020	2021	2022
	1.06%	1.05%	1.02%	0.87%	0.97%	0.97%
	0.78%	0.78%	0.75%	0.68%	0.68%	0.86%
-	0.74%	0.75%	0.73%	0.65%	0.68%	0.72%
	0.72%	0.73%	0.73%	0.64%	0.66%	0.71%
+	0.72%	0.71%	0.69%	0.60%	0.65%	0.67%
	0.63%	0.63%	0.62%	0.59%	0.65%	0.65%
÷.	0.60%	0.63%	0.62%	0.57%	0.63%	0.63%
	0.54%	0.52%	0.55%	0.54%	0.61%	0.57%
(0.52%	0.52%	0.51%	0.50%	0.58%	0.53%
	0.47%	0.49%	0.48%	0.43%	0.47%	0.52%
	0.38%	0.39%	0.38%	0.33%	0.38%	0.41%
\bigcirc^2	0.34%	0.34%	0.34%	0.30%	0.30%	0.36%
Average	0.62%	0.63%	0.62%	0.56%	0.61%	0.63%
			RoA ³			

Port	Portuguese banks show above average profitability by RoA									
Countries	2017	2018	2019	2020	2021	2022				
	0.9%	0.9%	0.8%	0.4%	0.7%	1.2%				
	0.8%	0.9%	0.7%	0.4%	0.7%	1.1%				
-	0.8%	0.7%	0.5%	0.4%	0.6%	0.7%				
٢	0.6%	0.6%	0.5%	0.4%	0.6%	0.7%				
ŧ	0.5%	0.6%	0.5%	0.3%	0.6%	0.7%				
	0.5%	0.5%	0.4%	0.2%	0.5%	0.6%				
E	0.4%	0.5%	0.4%	0.1%	0.5%	0.6%				
	0.4%	0.4%	0.4%	0.0%	0.5%	0.5%				
(0.4%	0.4%	0.4%	0.0%	0.4%	0.5%				
	0.3%	0.4%	0.3%	(0.3%)	0.4%	0.4%				
	0.1%	0.1%	0.1%	(0.3%)	0.2%	0.4%				
2	(0.2%)	(0.0%)	0.0%	(0.6%)	(1.5%)	0.3%				
Average	0.5%	0.5%	0.4%	0.1%	0.3%	0.6%				

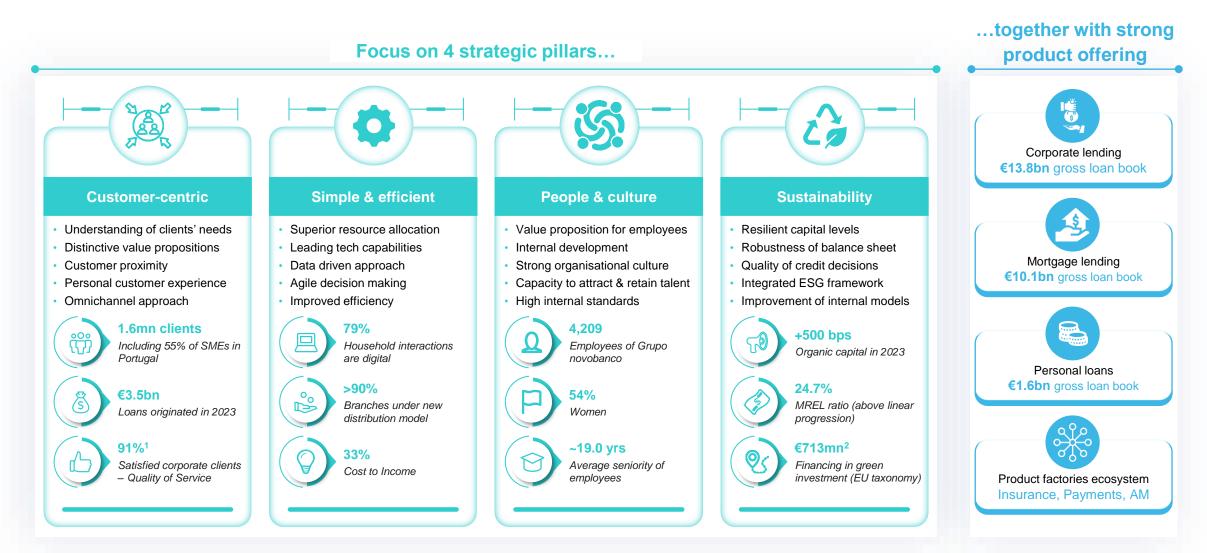
Source: ECB, APB, Company information; (1) ECB data, defined as shares of the 5 largest Cls in total assets (CR5); (2) EU countries participating in the Single Supervisory Mechanism (SSM); (3) CoR and RoA in Portugal excludes novobanco to avoid distortion due to disproportionately high provisions. CoR in Portugal including novobanco as reported by the ECB is 119bps (2019), 122bps (2020), 7bps (2021) and 47bps (2022). RoA in Portugal including novobanco as reported by the ECB is -0.49% (2017), -0.22% (2018), 0.08% (2019), -0.27% (2020), 0.33% (2021) and 0.67% (2022)

Our mission is to be the trusted bank. Supporting families and companies, throughout their lifetime.

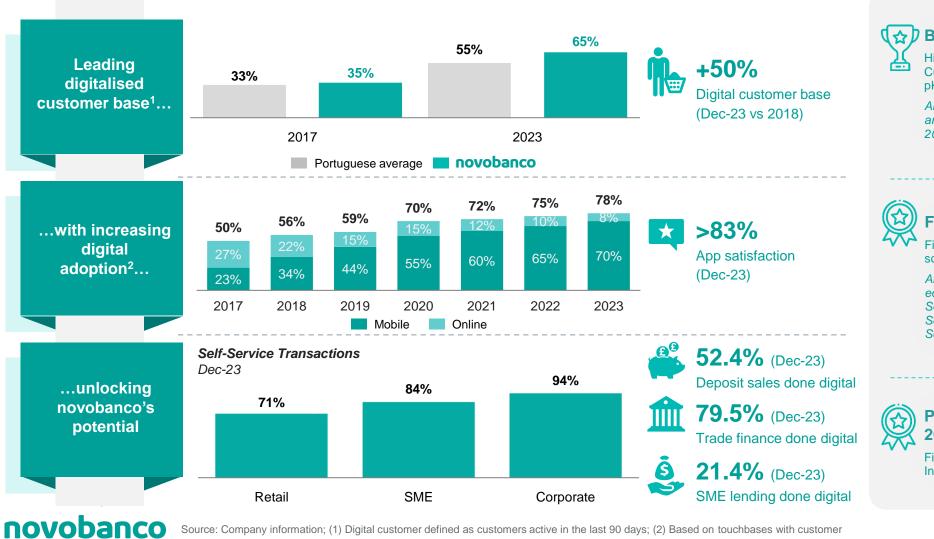
A clear mission supported by 5 values:



novobanco is a pure-play Portuguese retail and SME bank



Best-in-class platform displays continuous growth of digital customer base



Source: Company information; (1) Digital customer defined as customers active in the last 90 days; (2) Based on touchbases with customer

☆ D Banking Tech Awards 2023

Highly Commended for Best User/ Customer Experience Initiative for pKYC solution

Also won Best Mobile Initiative in 2022 and Best UX/UI Finance Initiative in 2021, both with the retail app



Finovate Awards 2023

Finalist for BEST ID Management solution for pKYC solution

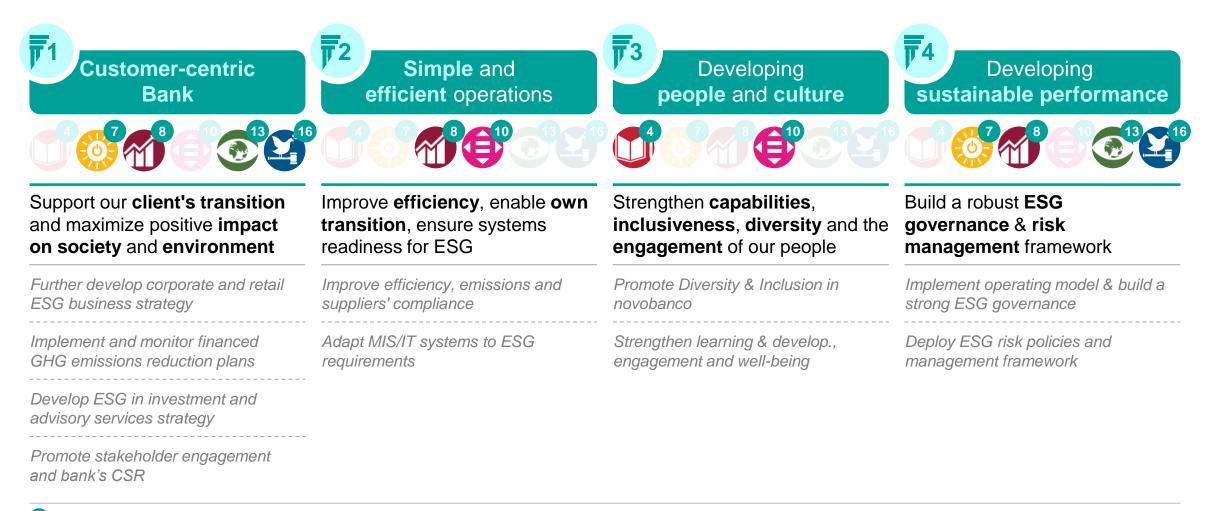
Also finalist in 3 categories in 2022 edition: Best Consumer Lending Solution, Best SMB/SME Banking Solution, Best Customer Experience Solution



Finalist with API solution for Credit Intermediaries

42

Our ESG action priorities are aligned with our bank strategy



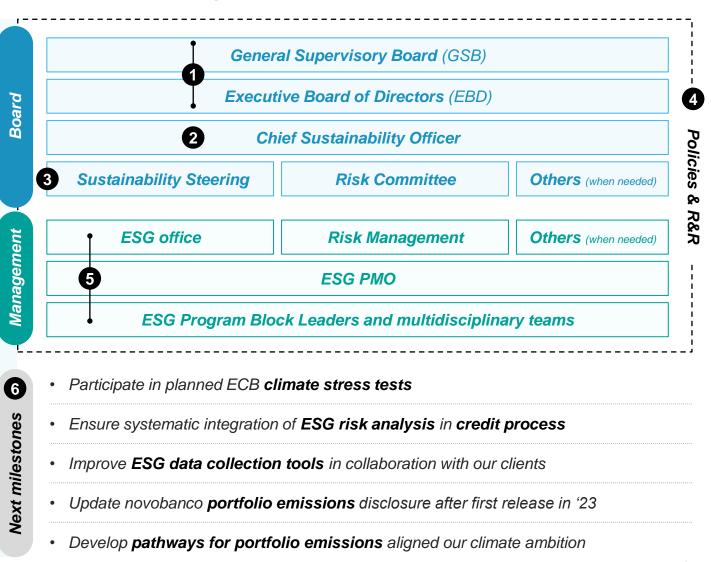
Priority Sustainable Development Goals for novobanco associated with Pillar

Priority Sustainable Development Goals for novobanco not associated with Pillar

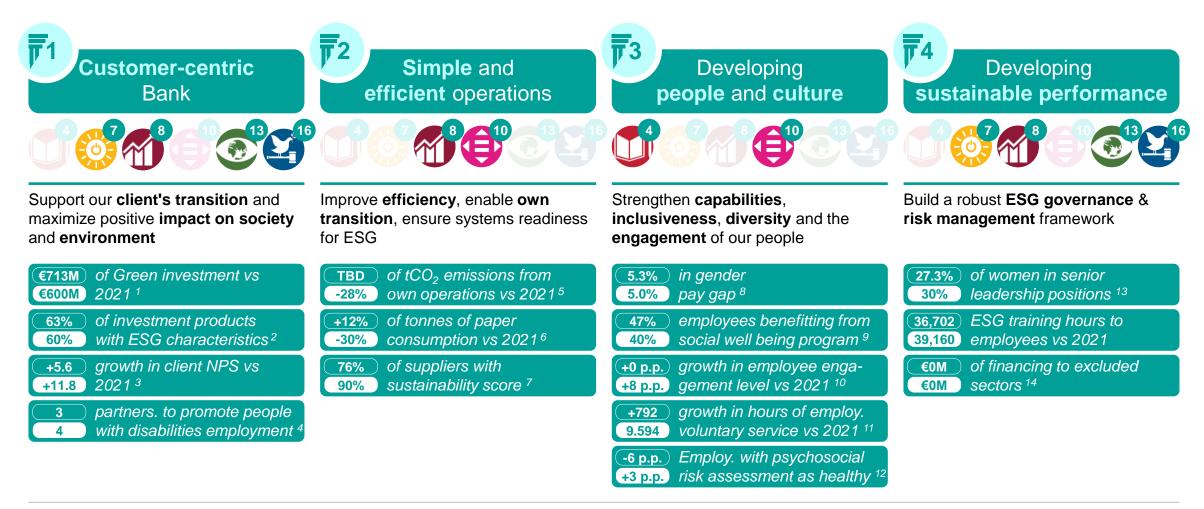
Robust ESG Governance and clear roadmap

novobanco deployed a robust governance model for its Global Sustainability Framework

- 1 The Global Sustainability Framework is supervised by our **GSB**, with our **EBD** taking direct responsibility for its active management
- 2 Our appointed **Chief Sustainability Officer** ensures a clear and direct guidance on the topic day-to-day activities
- 3 The **Sustainability Steering** safeguards the right cadence for implementing the ESG strategy, supervising our ESG KPI and KRI
- A novobanco Policies and Roles & Responsibilities are up-to-date with our Global Sustainability Framework
- 5 Our **ESG Office** and **ESG PMO** manage the ESG program, with oversight over the multidisciplinary teams needed for the effort
- Our **program roadmap** is updated regularly to ensure transparency and effective control



Our ESG action priorities are aligned with our social dividend





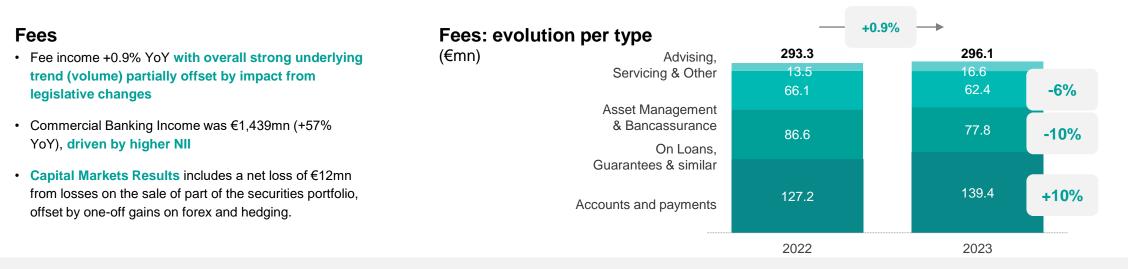
Notes: Novo Banco, SA scope, 1. Origination of financing or own portfolio investments in companies whose main economic activity is eligible to the European Taxonomy and origination of financing or own portfolio investments where the use of funds by the borrower or the projects are directed to economic activities eligible to the European Taxonomy or are aimed at investments in energy transition of the transition of the company's business model towards green activities; 2. Investment Funds, Financial Insurance and Structured Products; 3. Net Promoter Score calculated for Individual Clients - BASEF; 4. Number of organisations with active partnerships with the Bank; 5. Scope 1 and 2 GHG emissions at novobanco Group level (not yet available); 6. Reduction of the company paper, resulting from the implementation of the Phygital program in the commercial network (started in 2019) and the dematerialization of processes in central services; 7. Suppliers with a continuous relationship with novobanco and annual invoicing over 10 thousand euros

8. Gender pay gap weighted by the representativeness of each Performance Function;
 9. Percentage of employees who attended at least 2 program initiatives per year. Programme of initiatives to promote balance between personal and professional life, mental and physical health, healthy living, etc.;
 10. Assessment of the level of employee engagement carried through the Pulse survey (average % of employee engagement);
 11. Formotion of volunteering actions in strategic areas of social impact of the bank. Each employee can take 1 day leave per year for volunteer work;
 12. Annual psychosocial risk assessment study of novobanco's employee base;
 13. First line managers and Executive Board of Directors;
 14. Economic sectors not financed by novobanco: Weapons, Prostitution, Pornography, Coal (mining and energy production) and Trade in wildlife and endangered species;

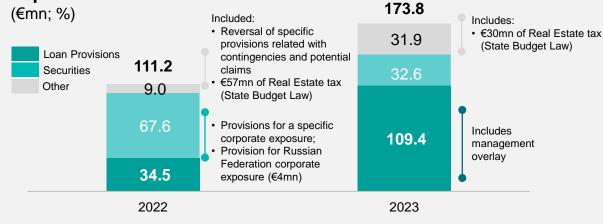
Income Statement – Quarterly data

(€ nillion)	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	3Q23	4Q23	▲ €mn QoQ	▲ % QoQ
· · ·										
Net Interest Income	133.5	134.5	137.9	219.5	246.3	277.7	307.2	311.4	+4.2	+1.4%
Fees and Commissions	68.8	75.6	71.3	77.6	68.9	76.4	71.8	79.0	+7.2	+10%
Commercial Banking Income	202.3	210.1	209.2	297.2	315.3	354.1	378.9	390.4	+11.4	+3%
Capital markets Results	91.4	(5.6)	(17.6)	(44.2)	5.8	22.2	11.3	(24.6)	(35.9)	
Other Operating Results	16.7	56.5	88.0	22.3	2.4	(7.4)	19.5	(25.6)	(45.1)	
Banking Income	310.4	261.0	279.6	275.3	323.5	368.9	409.7	340.2	(69.5)	(17%)
Operating Costs	103.6	105.1	105.5	134.1	111.9	113.2	114.5	139.6	+25.1	+22%
Staff Costs	55.7	56.1	57.9	63.9	58.3	62.3	63.2	68.9	+5.7	+9%
General and Administrative Costs	38.2	39.2	37.7	47.1	43.8	40.8	41.7	56.5	+14.9	+36%
Depreciation	9.8	9.8	9.9	23.1	9.8	10.1	9.6	14.1	+4.5	+47%
Net Operating Income	206.8	155.9	174.1	141.1	211.6	255.8	295.2	200.6	(94.6)	(32%)
Net Impairments and Provisions	21.8	(2.0)	2.7	88.7	27.7	28.3	25.8	92.1	+66.3	
Credit	14.3	5.0	20.2	(5.0)	26.0	21.9	17.8	43.7	+25.9	
Securities	11.1	30.6	2.4	23.6	3.9	4.8	7.0	16.9	+9.8	
Other Assets and Contingencies	(3.6)	(37.6)	(19.9)	70.1	(2.2)	1.6	1.0	31.5	+30.5	
Income before Taxes	185.0	157.9	171.4	52.4	183.9	227.5	269.4	108.5	(160.9)	(60%)
Corporate Incone Tax	7.4	11.6	8.9	(81.1)	0.7	0.8	1.0	3.2	+2.2	
Special Tax on Banks	34.1	-	-	-	34.1	0.0	1.1	-	(1.1)	(100%)
Income after Taxes	143.5	146.4	162.5	133.6	149.0	226.6	267.3	105.3	(162.0)	(61%)
Non-Controlling Interests	0.9	22.3	0.9	1.1	0.7	1.8	2.0	0.7	(1.2)	(62%)
Net Income for the period	142.7	124.0	161.6	132.5	148.4	224.8	265.3	104.6	(160.8)	(61%)

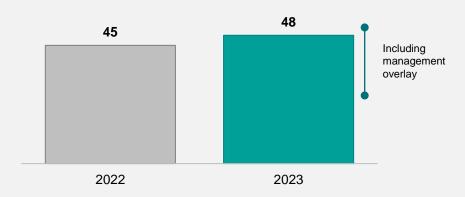
Deep dive in fees and impairments and provisions



Impairment and Provisions



Cost of risk¹ (bps)

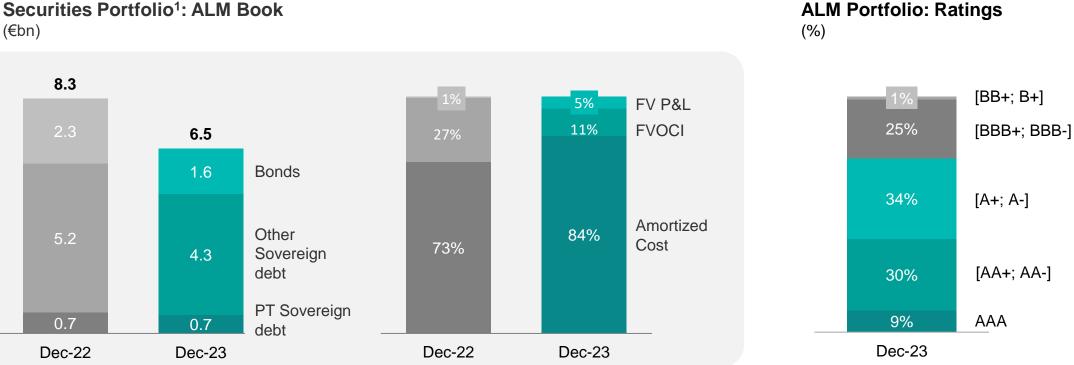


Balance Sheet

(€ thousands)	Dec-22	Dec-23
Cash, cash balances at central Banks and other demand deposits	6,599,078	5,867,189
Financial assets held for trading	171,810	436,148
Financial assets mandatorily at fair value through profit or loss	313,702	264,912
Financial assets designated at fair value through profit or loss	13	0
Financial assets at fair value through profit or loss, or through other comprehensive income	2,331,099	838,523
Financial assets at amortised cost	32,559,148	32,452,537
Debt securities	7,964,664	7,870,536
Loans and advances to credit institutions	43,548	47,940
Loans and advances to customers	24,550,936	24,534,061
Derivatives – Hedge accounting	562,845	683,063
Fair value changes to the hedged items in portfolio hedge of interest rate risk	-165,144	-83,498
Investments in subsidiaries, joint ventures and associates	119,744	118,701
Tangible assets	798,831	757,549
Tangible fixed assets	299,264	363,754
Investment properties	499,567	393,795
Intangible assets	69,832	86,748
Tax assets	956,000	931,036
Current tax assets	32,570	29,376
Deferred tax assets	923,430	901,660
Other assets	1,618,484	1,117,258
Non-current assets and disposal groups classified as held for sale	59,587	30,624
Total Assets	45,995,029	43,500,790

	Dec-22	Dec-23
Financial liabilities held for trading	99,386	100,639
Financial liabilities measured at amortised cost	40,987,177	37,330,355
Due to Banks	9,705,154	5,745,326
Due to customers	29,277,858	29,984,273
Debt securities issued and subordinated debt and liabilities associated with transferred assets	1,628,897	1,107,585
Other financial liabilities	375,268	493,171
Derivatives – Hedge accounting	119,578	124,729
Fair value changes of the hedged items in portfolio hedge of interest rate risk	-	62,049
Provisions	413,432	430,829
Tax liabilities	8,427	10,808
Current tax liabilities	7,582	10,808
Deferred tax liabilities	845	C
Other liabilities	839,919	1,005,846
Liabilities included in disposal groups classified as held for sale	15,492	13,107
Total Liabilities	42,483,411	39,078,362
Capital	6,304,661	6,567,844
Other comprehensive income – accumulated	-1,234,573	-1,070,125
Retained earnings	-8,577,074	-8,577,074
Other reserves	6,439,418	6,736,004
Profit or loss attributable to parent company shareholders	560,842	743,088
Minority interests (Non-controlling interests)	18,344	22,691
Total Equity	3,511,618	4,422,428
Total Liabilities and Equity	45,995,029	43,500,790

Conservative ALM Book with €6.5bn securities portfolio (-€1.8bn YoY)



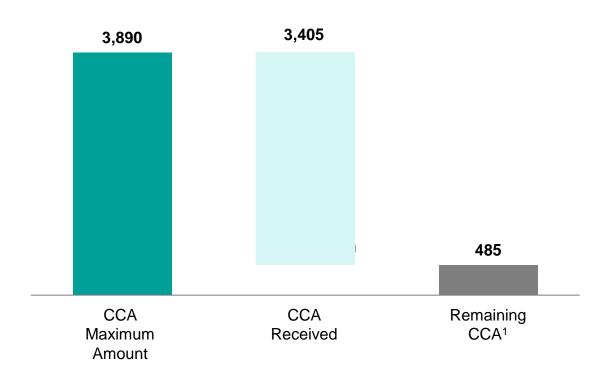
ALM Portfolio: Ratings

Amortised Cost book with €105mn unrealised MtM losses (net of hedges and taxes). ALM portfolio with an average yield of ~3.5%, of which ~49% floating and with ~3.8 years duration (after hedges).



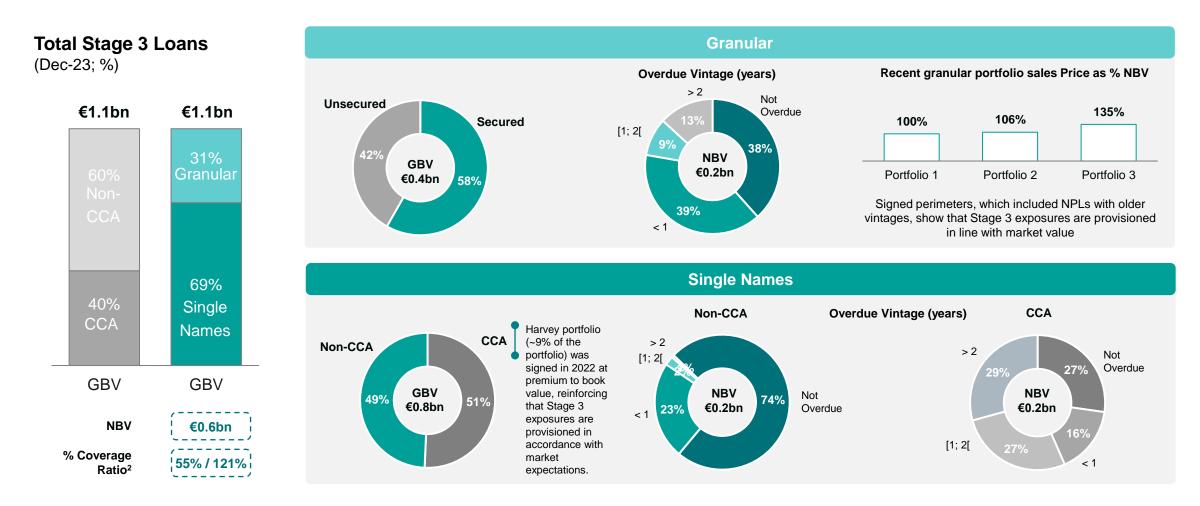
Despite restructuring completion, Capital Contingent Agreement (CCA) remains in place with €485m available to protect from downside scenarios

CCA - Contingent Capital Agreement Compensation amounts $(\in mn)$

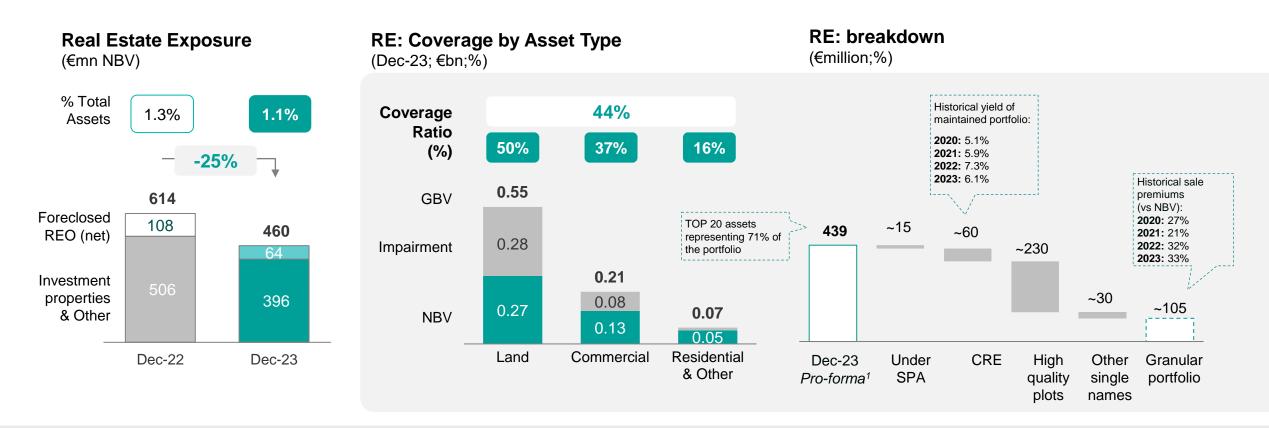


- As agreed in Oct-2017, at sale process of novobanco, a Contingent Capital Agreement ("CCA") was entered into between the Resolution Fund ("FdR") and the Bank. The agreement included minimum capital ratios and capital injections backstop from the Portuguese government. CCA was agreed on during the sale process of novobanco
- Up to an additional €485mn remains available for losses recognised in a predefined portfolio of assets ("CCA Assets") and other CCA covered losses (the "CCA Losses") in case CET1 ratio decreases below 12%
- The mechanism is in place until Dec-25 (the "CCA Maturity Date"), which date can be extended, under certain conditions, by one additional year
- Until CCA Maturity Date, novobanco is subject to a dividend ban and CCA assets are subject to a servicing agreement with FdR

76%¹ of Stage 3 with overdue less than 1 year (+7pp YoY) and recent sales showing that exposures are provisioned in line with market value



Further disposals decreasing RE exposure to €460mn (-25% YTD) with €35.6mn gains

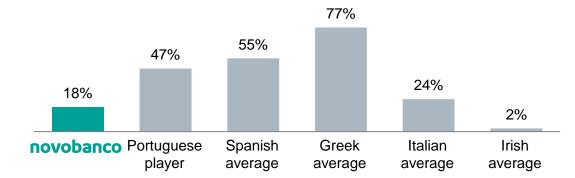


Coverage is supported by a robust appraisal policy, individual asset reviews, market pricing (bids received) and yield performance.

Deferred Tax Assets

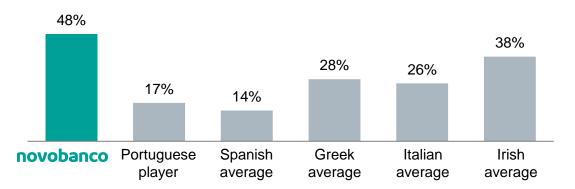
(€ millions)	Dec-22	Dec-23	Of which in CET 1
Total DTAs on Balance Sheet	923	902	678
Timing-Difference DTAs – Special Regime ⁽¹⁾	295	297	297
Timing-Difference DTAs – other	564	471	382
Tax Losses carried forward (TLCF)	64	134	-
Off-Balance Sheet	1 651	1 546	-
Timing-Difference DTAs	239	185	-
Tax Losses carried forward (TLCF)	1 412	1 361	-

CET 1 eligible DTAs as % of CET1 (%²)



- Tax losses carried forward are recognised to the extent they are expected to be recovered with future taxable income;
- novobanco conservatively assesses the recoverability of tax losses carried forward considering its projected taxable income over a 5 year period, assuming average of base case and stressed cases of the business plan;
- Considering €700mn PBT, TLCF to be fully utilized over a period of ~14 years. €800mn PBT accelerates utilization by c. 2 years;
- €954mn of off-balance sheet Tax losses carried forward have no maturity date.

Non-CET 1 eligible DTAs (including off BS) as % of CET 1 $(\%^2)$



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(1) Special Regime applicable to Deferred Tax Assets approved by Law No. 61/2014, of August 26; (2) Novobanco analysis; average data considers June 2023 available information; novobanco TBV excludes CCA not yet received; Portuguese banks includes a domestic peer; Spanish Banks includes Caixabank, Sabadell, Unicaja and Santander; Greek banks includes NBG, Eurobank, Alpha Bank and Piraeus Bank, Italian banks includes BMPS, BPM and BPER

Bonds outstanding and MREL eligibility

Description	ISIN	Currency	Outstanding Notional Value	Issue Date	Book Value ¹	Maturity	MREL
Covered Bond							
NOVBNC 3.25 03/01/27 (new)	PTNOBFOM0009	EUR	500	Feb-24	-	Mar-27	Ν
Senior Preferred							
NOVBNC 5.5 12/30/26	PTNOBKOM0002	EUR	100	Dec-22	105	Dec-26	Y
NOVBNC 4.25 03/08/28 (new)	PTNOBIOM0006	EUR	500	Feb-24	-	Mar-28	Y
Subordinated							
NB 9.875% 01/12/33	PTNOBLOM0001	EUR	500	Jun-23	502	Dec-33	Y
Total 2043 Bonds			362		258		
BES Luxembourg 3.5% 02/01/43	XS0869315241	EUR	64	Jan-13	44	Jan-43	Y
BES Luxembourg 3.5% 23/01/43	XS0877741479	EUR	131	Jan-13	100	Jan-43	Y
BES Luxembourg 3.5% 19/02/2043	XS0888530911	EUR	97	Feb-13	66	Feb-43	Y
BES Luxembourg 3.5% 18/03/2043	XS0897950878	EUR	70	Mar-13	48	Mar-43	Y
Total Zero Coupons (ex EMTN 57)			1,203		221		
BES Luxembourg ZC	XS0972653132	EUR	185	Oct-13	38	Oct-48	Y
Banco Esp San Lux ZC 12/02/49	XS1031115014	EUR	245	Feb-14	47	Feb-49	Y
Banco Esp San Lux ZC 19/02/49	XS1034421419	EUR	69	Feb-14	13	Feb-49	Y
Banco Esp San Lux ZC 27/02/51	XS1038896426	EUR	108	Feb-14	18	Feb-51	Y
BES Luxembourg ZC 06/03/2051	XS1042343308	EUR	76	Mar-14	13	Mar-51	Y
BES Luxembourg ZC 03/04/48	XS1053939978	EUR	220	Apr-14	43	Apr-48	Y
BES Luxembourg ZC 09/04/52	XS1055501974	EUR	264	Apr-14	41	Apr-52	Y
BES Luxembourg ZC 16/04/46	XS1058257905	EUR	37	Apr-14	8	Apr-46	Y
EMTN 57	XS0439764191	EUR	8	Jul-09	2	Jul-44	Ν
Total MREL as of 31/12/2023			2,166		1,086		

2043 Bonds and Zero Coupons (excluding EMTN 57):

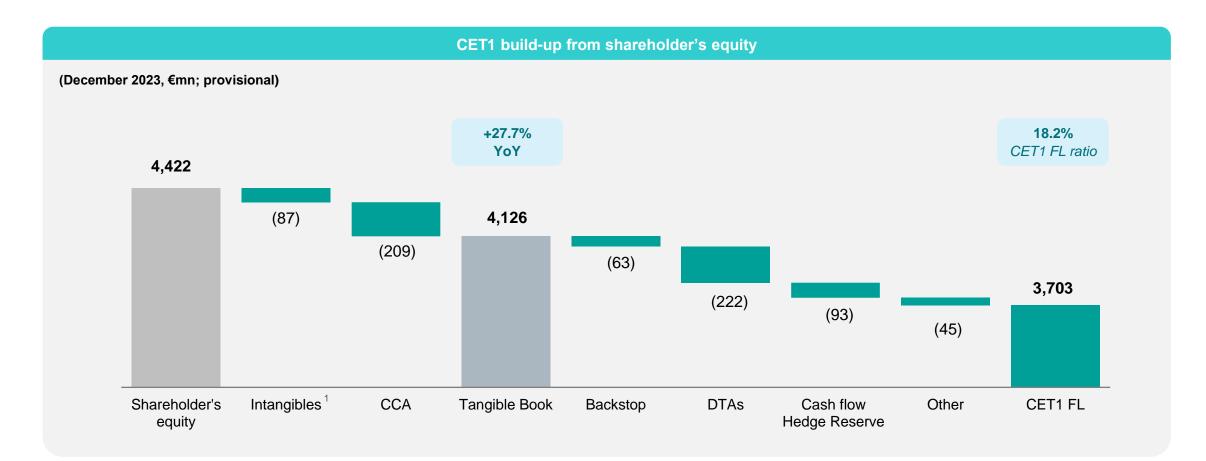
€mn; Dec-23

- Are fully eligible for compliance with the Bank's MREL requirements as they were issued before BRRD transposition in Portugal and do not cease to qualify as eligible liabilities of the Bank from 28 June 2025²
- Annual accrual of book value to notional value to increase contribution to MREL by c.€19m per annum
- Annual interest expense of 6.6% on book value or ~2.5% net of hedge to close interest rate position³

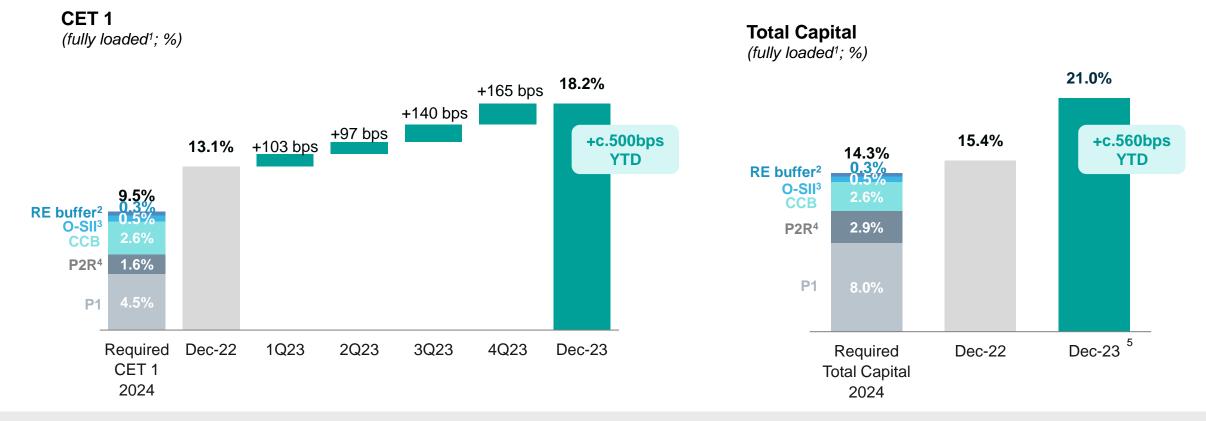
Capital ratios

									€mn
CAPITAL RATIOS (CRD IV/CRR) Fully Loaded		31-Mar-22	30-Jun-22	30-Sep-22	31-Dec-22	31-Mar-23	30-Jun-23	30-Sep-23	31-Dec-23
Risk Weighted Assets	(A)	23 622	22 914	21,929	21 233	21,197	21,475	21,328	20,399
Own Funds									
Common Equity Tier 1	(B)	2 419	2 558	2,746	2 787	2,996	3,241	3,524	3,703
Tier 1	(C)	2 420	2 559	2,747	2 789	2,998	3,243	3,526	3,705
Total Own Funds	(D)	2 925	3 061	3,248	3 279	3,489	3,832	4,115	4,280
Common Equity Tier 1 Ratio	(B/A)	10.2%	11.2%	12.5%	13.1%	14.1%	15.1%	16.5%	18.2%
Tier 1 Ratio	(C/A)	10.2%	11.2%	12.5%	13.1%	14.1%	15.1%	16.5%	18.2%
Total Capital	(D/A)	12.4%	13.4%	14.8%	15.4%	16.5%	17.8%	19.3%	21.0%
Leverage Ratio		5.2%	5.4%	5.6%	5.8%	6.4%	7.1%	7.9%	7.9%

novobanco has built a strong regulatory capital position, 18.2% CET1 FL ratio, increasing by c.500bps in 2023



+500bps of capital generation YTD reflects the capital accretive business model...

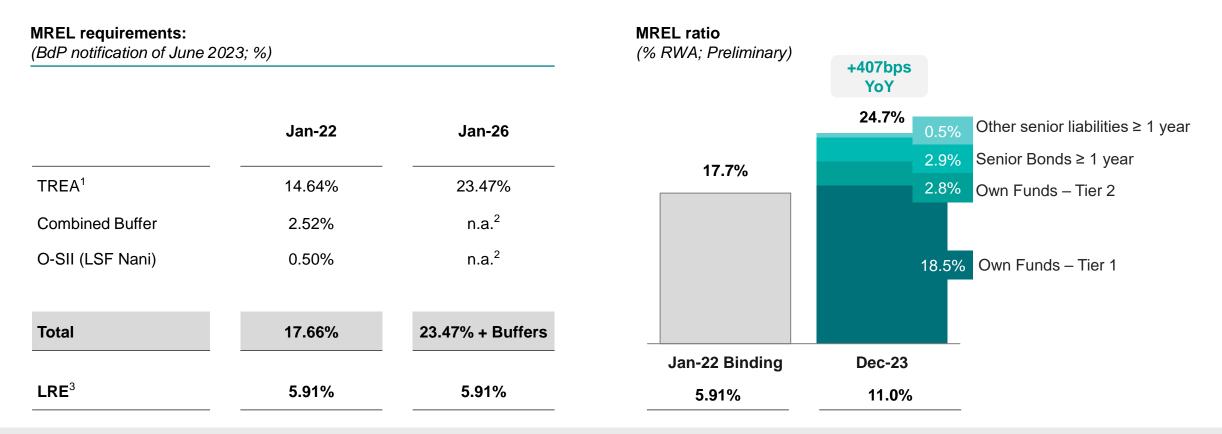


...with solid top-line performance and disciplined capital allocation. Total capital ratio also benefited from +€100mn Tier 2 upsize with the issuance of €500mn 10.5NC5.5 (Jun-23).

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(1) The inclusion of positive results depends on an authorization from the ECB; (2) Starting on 1-Oct-24, capital requirements will include a buffer on exposures secured by residential real estate, expected to be ~30bps; (3) Phased regime for the introduction of a 0.5% O-SII reserve as a percentage of RWAs will start on 1-Jul-24 with 50% of the reserve (0.25% of RWAs), and 100% of the reserve starting on 1st July 2025 (0.50% of RWAs); (4) P2R in 2024 is 2.85%, which represents a decrease of 15bps; (5) Total capital ratio also benefited from +€100mn Tier 2 upsize with the issuance of €500mn 10.5NC5.5 due in 2033

Compliant with MREL binding target as of January 1st 2022, continuing to build MREL going forward



Expected capital generation to drive MREL ratio above 27% already by Dec-24.

On 28 February 2024, novobanco issued €500mn of 4NC3 Senior Preferred bond, achieving > 27% MREL ratio (pro-forma Dec/23).

Fitch, Moody's and DBRS ratings

February 2024				M	December 2023		
Fitch			Mood	ly's		DBRS	
	Viability Rating		Intrinsic	Baseline Credit Assessment /Adjusted BCA	ba1	Bank's Intrinsic Assessment (IA)	BB (high)
Intrinsic	(Investment Grade)	bbb-	LT / ST	Counterparty Risk Assessment LT/ST (Investment Grade)	Baa1(cr)/ P-2 (cr)		
	Support	ns		Counterparty Risk LT/ST (Investment Grade)	Baa1/P-2	Long-Term Issuer Rating	BB (high)
LT / ST	Issuer Default Rating LT/ST			Deposits LT/ST (Investment Grade)	Baa1/P-2	Short-Term Issuer Rating	R-3
	(Investment Grade)	BBB-/F3		Senior Unsecured Debt LT/ST	Ba1		
	Deposits LT/ST (Investment Grade)	BBB/F3				Long-Term Deposit (Investment Grade)	BBB (low)
				Junior Senior Unsecured	Ba1	Long-Term Critical Obligations (Investment Grade)	BBB
	Senior Debt LT/ST	BBB-/F3		Outlook deposits / senior	Positive		
	(Investment Grade)		Others	Covered Bonds	Aaa	Senior Debt	BB (high)
	Outlook	Neutral		Subordinated debt	Ba2	Subordinated Debt	BB (low)

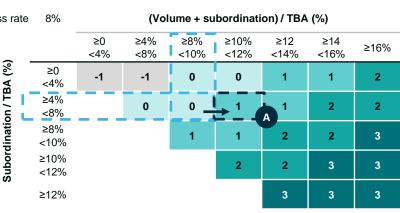
Rating profile based on Moody's scorecard continues to show upside...

				-								
	Metrics		ul-22 Repo e 2023 up			pr-23 Rep obanco Up		Novo	Dec-23 banco Up	grade	Based on ru (Strong-	
		FY 2021	Raw score	Assigned score	Historical Ratio	Raw Score	Assigned Score	Historical Ratio	Raw Score	Assigned Score	2023	Raw score
35%	Asset Risk (25%)											
9) 2	Problem Loans / Gross Loans	9.8%	b1	b1 📰	7.3%	ba3	ba3	6.7%	ba2	ba2	4.4%	baa3 🔵 _s
/enc	Capital (25%)											Č.
Sol	TCE ratio	10.7%	ba2	b2 🔴	15.4%	a3	ba1 🔴	16.2%	a1	baa3 😑	18.5% ¹	a1 🔍 🖓
	Profitability (15%)											01
22%	Net Income / Tangible Assets	-1.6%	caa3	b1 🔴	-0.6%	caa2	baa3 🔴	-0.1%	caa2	baa1 🔴	1.7%	a3 • 9
ъу ГУ (Э	Funding Structure (20%)											s be
uidi	Market Funds / Tangible Banking Assets	27.4%	ba2	b1 🔴	25.2%	ba2	ba1 🔵	25.2%	ba1	ba1 🔛	18.4%	baa2 🛡 🖉
Ē	Liquid Resources (15%)											
	Liquid Banking Assets / Tangible Bank Assets	30.6%	baa1	ba1 🗕	29.7%	baa2	ba1 💻	29.7%	baa2	ba1 💻	27.1%	baa2 🔵
	Aggregate Financial Profile		ba3	b1 🔴		ba2	ba2 🔜		ba1	ba1 🔤		baa1 🔍
	Qualitative Adjustments											
	Total Qualitative Adjustments			0 notches			0 notches			0 notohoo	notches orga improvemen	
	BCA range			ba3-b2			ba1-ba3			baa2-ba1	Indicative	
	Sovereign cap	2 notche haircu		Baa2	1 notch hairc		Baa2			A3	unmodifie BCA score	
Assigned BCA		incorporate	d 🖵	b2	incorporate	ed 🖵	ba3		ba1		continues to	
				Positive			Positive			Positive	suggest ra	
				Outlook			Outlook			Outlook	upside wh	-
								D	otential 📍		-	-
	LGF uplift			-1 notch			0 notch		F uplift	0 notch	run rate (+	
	Senior/Tier 2 rating			B3			Ba3 / B1	(see nex		Ba1 / Ba2	to IG vs pr	ofile).

...after outstanding performance with senior upgraded by 5n in 7 months

Moodys'		Dec/23	May/23	Jun/22	Moody (Nov/23
Intrinsic	Baseline Credit Assessment /Adjusted BCA	ba1	ba3	b2	Loss rate
Covered	Covered Bond programme (IG)	Aaa	Aa2	Aa2	(%
	Counterparty Risk Assessment LT/ST (IG)	Baa1(cr)/P-2 (cr)	Baa3(cr)/P-3	Ba2(cr)/NP	Subordination / TBA (%)
LT / ST	Counterparty Risk LT/ST (IG)	Baa1/P-2	Baa3/P-3	Ba2/NP	bordinatio
	Deposits LT/ST (IG)	Baa1/P-2 ¹	Ba1/NP	Ba3/NP	Su
	Senior Unsecured Debt LT/ST	Ba1	Ba3	B3	▲ • (\ • S
	Junior Senior Unsecured	Ba1	Ba3	B3	• C.
	Outlook deposits / senior	Positive	Positive	Positive	tc B ci
Others	Subordinated debt	Ba2	B1	B3	• Is tii

loody's Loss Given Failure notching table lov/23; pro-forma with Mar/24 SP issuance)



• (Volume + subordination)/ TBA at 8.8%

Subordination/TBA at 4.1%

- c.€0.5bn issuance of any SP / SNP / Tier 2 instruments to reach 10% (Volume + Subordination) / Tangible Banking Assets and therefore improve the score from current "0" to "1",
- Issuance volumes can be issued over a 3-year timeframe to induce uplift.



1.5 MILLION REASONS WHY WE'RE PORTUGAL'S BANK OF THE YEAR.

This is the number of novobanco customers.

It is for each and every one of them that we work diligently every day, aiming to offer products and services adapted to their needs. We strive to provide them with the most convenient banking experience, using secure and innovative digital channels. We highly value their trust and we are committed to supporting their financial growth throughout their lives. **This award is dedicated to them, and for them,** we will continue to further excel.

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The prize is the sole responsibility of the entity who awarded it.

NOVO BANCO, S.

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